

SPECIAL NOTICE

Public Participation Accessibility for the City Council meeting scheduled for September 15, 2020.

Pursuant to Executive Order N-29-20, executed by the Governor of California on March 17, 2020, and as a response to mitigating the spread of Coronavirus known as COVID-19, the meeting of the City Council scheduled for Tuesday, September 15, 2020 at 5:00 p.m. will allow members of the public to participate and address the City Council during the open session of the meeting via live stream and/or teleconference only. Below are the ways to participate:

View the City Council meeting live stream:

- YouTube Channel <https://www.youtube.com/user/cityofparamount>
- Spectrum Cable TV Channel 36

Listen to the City Council meeting (audio only):

- Call (503) 300-6827 Conference Code: 986492

Members of the public wanting to address the City Council, either during public comments or for a specific agenda item, or both, may do so by the following methods:

- E-mail: crequest@paramountcity.com
- Teleconference: (562) 220-2225

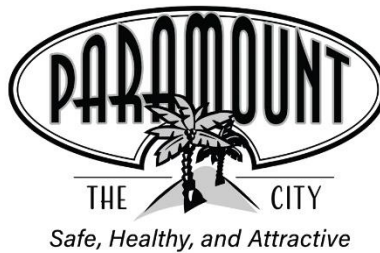
In order to effectively accommodate public participation, participants are encouraged to provide their public comments via e-mail before 5:00 p.m. on Tuesday, September 15, 2020. The e-mail must specify the following information: 1) Full Name; 2) City of Residence; 3) Phone Number; 4) Public Comment or Agenda Item No; 5) Subject; 6) Written Comments. Comments related to a specific agenda item must be received before the item is considered and will be provided to the City Council accordingly as they are received.

Participants wishing to address the City Council by teleconference should call City Hall at **(562) 220-2225** and provide the following information: 1) Full Name; 2) City of Residence; 3) Phone Number; 4) Public Comment or Agenda Item No; 5) Subject.

Teleconference participants will be logged in, placed in a queue and called back during the City Council meeting on speaker phone to provide their comments. Persons speaking are limited to a maximum of three minutes unless an extension is granted. Please be mindful that the teleconference will be recorded as any other person is recorded when appearing before the City Council, and all other rules of procedure and decorum will apply when addressing the City Council by teleconference.

AGENDA

Paramount City Council
September 15, 2020



Adjourned Meeting
City Hall Council Chambers
5:00 p.m.

City of Paramount

16400 Colorado Avenue ♦ Paramount, CA 90723 ♦ (562) 220-2000 ♦ www.paramountcity.com

Public Comments: See Special Notice. Persons are limited to a maximum of 3 minutes unless an extension of time is granted. No action may be taken on items not on the agenda except as provided by law.

Americans with Disabilities Act: In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the City Clerk's office at (562) 220-2027 at least 48 hours prior to the meeting to enable the City to make reasonable arrangements to ensure accessibility to this meeting.

Note: Agenda items are on file in the City Clerk's office and are available for public inspection during normal business hours. Materials related to an item on this Agenda submitted after distribution of the agenda packet are also available for public inspection during normal business hours in the City Clerk's office. The office of the City Clerk is located at City Hall, 16400 Colorado Avenue, Paramount.

Notes

CALL TO ORDER:

Mayor Peggy Lemons

ROLL CALL OF
COUNCILMEMBERS:

Councilmember Isabel Aguayo
Councilmember Laurie Guillen
Councilmember Vilma Cuellar Stallings
Vice Mayor Brenda Olmos
Mayor Peggy Lemons

PRESENTATIONS

1. [RECOGNITION](#)

City of Paramount 2020 Retirees

- Tony Pena
- Enrique Garcia
- Rogelio Hernandez
- Ray Morones

CITY COUNCIL PUBLIC COMMENT UPDATES

PUBLIC COMMENTS

OLD BUSINESS

2. [RECEIVE AND FILE](#) Proposed Modifications – 2020 Holiday Special Events
3. [APPROVAL](#) Proposed 2021 City Special and Holiday Events Schedule

NEW BUSINESS

4. [RECEIVE AND FILE](#) Holiday Decorating Contest
5. [RESOLUTION NO. 20:028](#) Declaring October 7, 2020 Clean Air Day in the City of Paramount
6. [APPROVAL](#) City of Paramount Updated Title VI Plan
7. [ORAL REPORT](#) City of Paramount Purchasing Policy and Bidding Procedures

COMMENTS/COMMITTEE REPORTS

- Councilmembers
- Staff

ADJOURNMENT

To a meeting on October 6, 2020 at 6:00 p.m.

SEPTEMBER 15, 2020

2020 RETIREE RECOGNITION

- TONY PENA
- ENRIQUE GARCIA
- ROGELIO HERNANDEZ
- RAY MORONES

City Council Public Comment Updates

September 15, 2020

From the September 1, 2020 City Council Meeting:

Resident	Request/Issue/Concern	Action/Comment
Alejandro Yanez	Would like to know the City's status for installing handball courts in the City.	City staff has explored this request from Mr. Yanez on several occasions. Staff determined costs to install courts at Village Park, developed a set of construction plans for these courts, procured a grant writer to apply for grant funds to construct these courts, submitted an application for grant funding to the State, and piloted a program for two months at the Roosevelt Handball Courts to gauge community interest in handball. Due to low turnout and the pandemic, handball programming was temporarily discontinued at Roosevelt. Staff is continuing to seek out grant opportunities to help fund handball and will continue to monitor the community's appetite for this recreational program.
Ramiro Bernal	Would like the City to install a sidewalk on the west side of Texaco Ave. along Salud Park for pedestrians.	City staff will explore the cost to conduct a comprehensive study to determine the feasibility of this request. Such a large capital project, would include preparing a conceptual design; developing plans; determining construction costs; considering the removal of 36 mature trees; relocating the fence line at Salud Park; and gaining a better understanding for the necessity for a sidewalk given that a sidewalk already exists on the east side of Texaco Ave. Staff has contacted Mr. Bernal to provide him with this information.

<p>Raquel De Casas (via email)</p>	<p>Would like to know how the Unity in the Community Planning Committee was chosen and requests that racial injustice educators be on the Committee.</p>	<p>The Unity in the Community discussions was established in 2016 by Pastor Grady Jones of New Commandment Baptist Church. This effort was intended to build relationships between the community and law enforcement in the wake of a tide of police shootings on a national level. In 2020, in response to growing tensions surrounding police relations, the City reached out to Pastor Jones to consider re-hosting Unity in the Community discussions. The City recommended to Pastor Jones that a Planning Committee be established and be made up of local residents. Suggestions of residents were given to Pastor Jones to be a part of the planning committee. Committee members were ultimately approved by Pastor Jones and other Committee members. All future committee members will be selected by the committee. City staff has forwarded Ms. De Casas' request for future members to the Committee at ParamountUnity@gmail.com.</p>
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SEPTEMBER 15, 2020

PROPOSED MODIFICATIONS – 2020 HOLIDAY SPECIAL EVENTS

MOTION IN ORDER:

PROVIDE STAFF FEEDBACK FOR THE PROPOSED MODIFICATIONS FOR
THE 2020 HOLIDAY SPECIAL EVENTS AND RECEIVE & FILE THIS
REPORT.

MOTION:

MOVED BY: _____

SECONDED BY: _____

[] APPROVED

[] DENIED

ROLL CALL VOTE:

AYES: _____

NOES: _____

ABSENT: _____

ABSTAIN: _____



To: Honorable City Council

From: John Moreno, City Manager

By: David Johnson, Community Services & Recreation Director/Yecenia Guillen, Assistant Community Services & Recreation Director

Date: September 15, 2020

Subject: PROPOSED MODIFICATIONS - 2020 HOLIDAY SPECIAL EVENTS

As we approach the core period of our Calendar Year 2020 special event season, the COVID-19 pandemic and the restrictions imposed by the Los Angeles County Department of Public Health to control the spread of the virus require that we re-evaluate all remaining community events to determine their viability in this current environment. We need to ensure that our community events, in their current or revised format, provide a safe and socially-distanced opportunity for the Paramount community to enjoy them.

The COVID-19 restrictions have already required that we cancel the following events that would have normally occurred in the spring and summer: Eco-Friendly Fair, Friday Night Market, Elks Memorial, Heritage Festival, Summer Concerts, and the Hay Tree Concert. As the County Health Department has slowly eased restrictions and as we have learned more about the virus and how to function in a safe and socially-distanced manner, we are evaluating how our fall and winter events might still occur to the benefit of our community with various safety measures in place. However, please note that if COVID-19 conditions change for the worse and more restrictive health orders are imposed, our ability to offer these events in their proposed socially-distanced formats could be affected. County health requirements will continue to be evaluated and reviewed by staff as to their potential effect on the operation of these events.

We presented the following special event opportunities and challenges to the Parks and Recreation Commission at its August 19, 2020 meeting and they were in support of the proposed recommendations.

Drive-Through Halloween Festival/Haunted House

In lieu of operating the event as we have in the past, we are recommending that the Halloween Festival operate as a drive-through event at either Paramount Park or the Bianchi Theatres parking lot. Additionally, as the date for Halloween this year falls on a Saturday, we are also recommending that the event be moved to Friday, October 30. We are recommending the change in date to accommodate those families that would like to celebrate Halloween from the comfort of their own home during this stressful time and to avoid a potentially busy day for the Bianchi Theatres should we request use of their parking lot. The revamped Halloween Festival drive-through event would look similar to the series of switch-back lanes we used for the food and face mask distribution events. We will have a variety of themed booths along the vehicle route that will provide visual entertainment for children and adults that would include massed

jack-o-lanterns, Halloween light displays, scary and funny characters, etc. In continuing the tradition of having candy at the Halloween Festival, we will ask our volunteer partners help fill individual bags of candy the week before and they will be passed out to the vehicles as they exit the event. To ensure the bags are sanitary, volunteers packing the bags will wear face masks, face shields, gloves, and will be temperature and symptom screened. Due to capacity and supply limitations, this event will be on a first come, first served basis. We are also encouraging Bianchi Theatres to show a family-friendly Halloween movie at their drive-in for those families that would like to go directly from our event into the drive-in theatre, subject to occupancy limitations.

We are recommending cancellation of the Haunted House this year because we could not identify a safe manner in which to operate this portion of the event under current restrictions. We will, however, use components of the event in the themed booths along the vehicle route at the drive-through Halloween Festival.

Veterans' Celebration

We still wish to honor and recognize our Paramount veterans this year, however this event will not be in-person. We will be reaching out to all those who formerly or currently participate in the Boulevard of Heroes program as well as all Paramount residents who are military veterans. We will be sending each veteran or active military resident a unique City of Paramount patriotic face mask and an exclusive Paramount veterans t-shirt. We will be distributing these items the week of November 9-13 with a greeting card from the City Council expressing their gratitude and thanks for their years of service.

Senior Thanksgiving

We are planning to celebrate Senior Thanksgiving on the scheduled date of November 19. This event will not be in-person but will still bring a Thanksgiving meal to our Paramount seniors. In order to reach more Paramount seniors, we will conduct phone and social media outreach to have more resident seniors participate in the event. We will be working with local restaurants to provide seniors a boxed lunch. To help with the cost of distributing boxed lunches to more seniors, we will be soliciting donations from businesses and organizations. We will also be working to get donations of mini pumpkin pies to provide with each boxed lunch. Along with the boxed lunch and pumpkin pie, we will be providing our Paramount seniors with a fall-themed face mask.

Tree Lighting

Under the current health order issued by the LA County Department of Public Health, live concerts and drive-in live concerts are not allowed. In the very unlikely event the health order changes before the end of September and allows live concerts, we will attempt to operate this event as normal or as a drive-in event with the permission of Bianchi Theatres as scheduled on December 2. If current restrictions stay in place, this event will be cancelled.

Photos With Santa

We are planning to host Photos with Santa on the scheduled dates of December 5 and 6. We will be adding a reservation system to limit the use inside the building to one family at a time.

We will ask families to call once they arrive, wait in their cars, and we will have staff walk outside to escort them into the building when their photo time is to start. We will decorate and create a Santa's Workshop on the stage in the auditorium. Santa and his helpers will be on the stage area while the guests taking photos with Santa will be on risers on the floor in front of the stage for families to sit and create a socially distanced photo. At no point will our guests be able to climb on the stage to approach Santa. However, they will be able to have a socially-distanced greeting and conversation. After the photo shoot, staff will escort families outside of the building and sanitize the space to make it available to the next family. Due to the safety measures in place, photo times will be limited. However, we will be extending the times to allow for as many reservations as safely possible.

Santa Train

We are proposing to modify Paramount's historic Santa Train this year to a multi-day hybrid version of its normal operation. We are proposing to operate the Santa Train on the scheduled dates of December 7-10. However, to comply with restrictions on large gatherings, the Santa Train will not be stopping to hand out candy canes or to provide photos. The Santa Train will drive its normal routes with its holiday cast of characters consisting of Santa and Santa's Helpers and slowly drive through the community to provide holiday greetings. This version of the Santa Train will only need limited staffing because there will not be an Alpha 1 crew; there is also no need for staff for the train's multiple stops each night, as that aspect of the Santa Train will not exist this year. We will be starting each night at 6:00 p.m. to allow more families to experience the Santa Train driving through their neighborhood. Again, we will not be stopping at any point during the route so that we do not create any congregation of people. The traditional apple and candy cane associated with the Santa Train will be provided at the modified Breakfast with Santa event.

Drive-Through Breakfast With Santa

We are proposing that the traditional in-person Breakfast with Santa event, which normally would have been on the Saturday following the Santa Train, be modified to a drive-through event on Friday, December 11. This event will be held at Paramount Park or the Bianchi Theatres parking lot similar to the proposed 2020 Halloween event but with Christmas-themed displays for visual interest as the cars work their way through the line. We will have the Santa Train parked with Santa and his helpers onboard waiving at participants. We will be asking for assistance from MUSA (Mujeres Unidas Sirviendo Activamente) to help bag an apple and candy cane, which will be distributed that day to each person in the participating vehicles, following the same safety protocols as we would with the Halloween candy. We will also be distributing bags of holiday crafts for the children, similar to what would have been done at Breakfast with Santa. We will include instructions and a website link to videos featuring Recreation staff demonstrating how to complete the craft. Due to capacity and supply limitations, this event will be a first come, first served basis.

Holiday Virtual Recreation

In addition to the modified special event schedule, we are planning to create virtual recreation activities for each holiday that will go on our Virtual Recreation page on the City website. We will be recording videos of staff demonstrating miscellaneous crafts, such as pumpkin carving, Thanksgiving recipes, gift wrapping, holiday crafts and bow making.

Despite the current situation created by the COVID-19 pandemic, we are dedicated to bringing our much beloved holiday events to our Paramount residents. While different this year, these events are part of the fabric of our community and will hopefully bring a feeling of continuity and commitment to our residents.

RECOMMENDED ACTION

It is recommended that the City Council provide staff feedback for the proposed modifications for the 2020 Holiday Special Events and receive & file this report.

SEPTEMBER 15, 2020

PROPOSED 2021 CITY SPECIAL AND HOLIDAY EVENTS SCHEDULE

MOTION IN ORDER:

APPROVE OR MODIFY THE PROPOSED DATES FOR THE CITY'S 2021 SPECIAL AND HOLIDAY EVENTS, MOVE THE FIRST CITY COUNCIL MEETING IN DECEMBER TO DECEMBER 14, 2021 AND CANCEL THE DECEMBER 2021 CITY COUNCIL STUDY SESSION.

MOTION:

MOVED BY: _____

SECONDED BY: _____

☐ APPROVED

☐ DENIED

ROLL CALL VOTE:

AYES: _____

NOES: _____

ABSENT: _____

ABSTAIN: _____



To: Honorable City Council

From: John Moreno, City Manager

By: David Johnson, Community Services & Recreation
Director/Rebecca Bojorquez, Management Analyst

Date: September 15, 2020

Subject: PROPOSED 2021 CITY SPECIAL AND HOLIDAY EVENTS SCHEDULE

As we have previously, we are bringing to you the entire list of proposed City Special Events for the upcoming calendar year for your review and approval. This will give you an early picture of the flow of the events and assist us with establishing the dates which allow us to schedule vendors, secure services and materials in a timely manner, and plan for staffing. We are also providing this list early this year to identify any possible COVID-19 concerns that might extend into 2021. Listed below is a complete list of the 2021 special events provided by the City or co-sponsored by the City.

2021 Special Events Schedule

1. Friday Night Markets – 1st Friday of each month (if not a holiday)
2. Easter Bunny Photos – March 27-28, 2021
3. Tepic Sister City Día Del Nino – April 10, 2021
4. Eco-Friendly Fair – April 17, 2021
5. PEP Auction/Fundraiser – April 23, 2021
6. National Day of Prayer – May 6, 2021
7. Elks Memorial Day – May 24, 2021
8. Heritage Festival / Friday Night Market – June 5, 2021
9. Summer Concert Series – July 2-August 6, 2021
*July 2 & August 6 concerts will be combined with the Friday Night Market for the month
10. Latinas Art Foundation Arts Festival – July 23-25, 2021
11. Back to School Event – August 12, 2021
12. A Night Under the Hay Tree – August 27, 2021
13. SEACCA Pet Faire – September 19, 2021
14. A Night Under the Hay Tree – September 24, 2021
15. Tepic Día del Los Muertos – October 16, 2021
16. Haunted House – October 29-30, 2021
17. Halloween Festival – October 31, 2021
18. Veterans Celebration – November 13, 2021
19. Senior Thanksgiving – November 18, 2021
20. Shop Local Event – November 27, 2021
21. Tree Lighting – December 1, 2021
22. Santa Photos – December 4-5, 2021
23. Santa Train – December 6-9, 2021
24. Breakfast with Santa – December 11, 2021

Special Event Planning During COVID-19

As we plan for special events in 2021, there may still be lingering COVID-19 restrictions that will affect some of our early events and all scheduled events are subject to change. In the case of the Friday Night Markets, the first market would normally be scheduled for January 8, 2021. However, it is anticipated that COVID-19 restrictions on events like this will still be in place at the start of the new year. Thus, we are unaware at this time when the Friday Night Markets can return to operation. Should COVID-19 restrictions continue further into the year, we will work diligently to think of innovative ways to hold these events that protect the safety of participants but still provides a recreational outlet for our community.

New Special Events

This year's listing of special events includes two new events: Back to School & Shop Local. The Back to School Event is aimed to be a resource event with local businesses, medical facilities, non-profits, and elected officials donating items to help needy Paramount families and children prepare for the school year. The Shop Local Event will be on Small Business Saturday, and aims to promote the businesses in Paramount with family-friendly activities offered in the City's downtown area. We will be returning to the City Council at a later date with a more detailed report on how these events will operate.

2021 Holiday Events

The City's holiday event season begins with the Tree Lighting event which will be held on the first Wednesday in December. Following the Tree Lighting event, the Santa Train is proposed to take place the week after.

The operation of the Santa Train during the week of December 6-9 creates a conflict with the scheduled City Council meeting on December 7. We are proposing that the City Council move its scheduled meeting on December 7 to the following Tuesday, December 14. This will, in turn, require that the December Planning Commission meeting on Tuesday, December 14 move to Thursday, December 16. In previous years, including last year, the City Council chose to cancel the December Study Session and we are proposing the same for 2021. Attached is the proposed calendar of holiday events and meetings for December 2021.

RECOMMENDED ACTION

It is recommended that the City Council approve or modify the proposed dates for the City's 2021 Special and Holiday Events, move the first City Council meeting in December to December 14, 2021, and cancel the December 2021 City Council Study Session.

December 2021

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Tree Lighting	2 Public Works Commission Mtg.	3	4 Santa Photos
5 Santa Photos	6 Santa Train (Planning Commission Night)	7 Santa Train (Parks and Rec. Commission Night) City Council Mtg - Conflict with Train	8 Santa Train (Public Works Commission Night)	9 Santa Train (Public Safety Commission Night)	10	11 Breakfast with Santa
12	13	14 Proposed City Council Mtg. Planning Commission Mtg. – Conflict with City Council Mtg.	15 Parks and Rec. Commission Mtg.	16 Proposed Planning Commission Mtg.	17	18
19	20	21 City Council Study Session	22	23	24	25
26	27	28 Public Safety Commission Mtg.	29	30	31	

SEPTEMBER 15, 2020

REPORT

HOLIDAY DECORATING CONTEST

MOTION IN ORDER:

RECEIVE AND FILE THE REPORT.

MOTION:

MOVED BY: _____

SECONDED BY: _____

[] APPROVED

[] DENIED

ROLL CALL VOTE:

AYES: _____

NOES: _____

ABSENT: _____

ABSTAIN: _____



To: Honorable City Council
From: John Moreno, City Manager
By: John Carver, Planning Director
Erika Barbero, Planning Intern
Date: September 15, 2020

Subject: HOLIDAY DECORATING CONTEST

This item relates to establishing guidelines for a holiday decorating contest. The Paramount Holiday Decorating Contest is an opportunity to engage residents in friendly competition during the holiday season. Additionally, the contest is a fun and unifying community activity that will allow participation while observing any recommended or mandated physical distancing as a result of the COVID-19 pandemic.

Marketing and Applications

Advertisements leading up to the event will be made public via City social media pages, print publications, and local businesses. Applications for residents interested in participating will be made available November 2nd via the City website, at City facilities, and inserted or printed within in the Paramount Journal or other publications. Completed applications are to be submitted to the Paramount Planning Department by the end of the business day on November 30, 2020. This deadline will allow the Planning Department one week to sort applications and map out locations around the City for review. In addition, the City can publicize the locations on social media for residents and community members so they may see the displays at their leisure.

Winner Selection

Judges will be comprised of representatives from various City departments, a Paramount service club member, a Chamber of Commerce representative, and a local pastor. The review will take place the week of December 6, and a more specific timeframe will be determined depending on the number of applications received. For example, if fewer than 20 residents choose to participate, judging can be within a two to three hour block. If more than 20 participate, the judging period can be distributed over a week. Once a date is determined, judges will visit the homes in the early evening when displays can be turned on.

Once the evaluation is complete, there be a total of three winners, one in each of the following categories:

- Most original
- Best use of holiday lights
- Best holiday scene

Judges will score the creativity of Paramount residents using the following criteria on a 100-point scale:

- Curb appeal: The attractiveness of the display viewed from the street
- Creativity/innovation: The use of imagination to create an appealing display
- Use of space: Yard space and/or window display is used to its full potential
- Use of lights: Display incorporates different mediums of lights
- Cohesiveness of display: Shows overall togetherness

The winners will receive a lawn sign, a certificate signed by the Mayor, and a \$100 gift card to a local business, which will be presented to them at the City Council meeting following the event. The City can also honor the winners by posting photos of the homes/homeowners on the City website, official Paramount social media pages, and print publications.

RECOMMENDED ACTION

It is recommended that the City Council provide feedback to staff on the draft guidelines for a Paramount Holiday Decorating Contest and receive and file this report.

SEPTEMBER 15, 2020

RESOLUTION NO. 20:028

"A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF PARAMOUNT
DECLARING OCTOBER 7, 2020 CLEAN AIR DAY IN THE CITY OF
PARAMOUNT"

MOTION IN ORDER:

READ BY TITLE ONLY AND ADOPT RESOLUTION NO. 20:028.

MOTION:

MOVED BY: _____

SECONDED BY: _____

[] APPROVED

[] DENIED

ROLL CALL VOTE:

AYES: _____

NOES: _____

ABSENT: _____

ABSTAIN: _____



To: Honorable City Council
From: John Moreno, City Manager
By: John Carver, Planning Director
Erika Barbero, Planning Intern
Date: September 15, 2020

**Subject: RESOLUTION NO. 20:028
CLEAN AIR DAY 2020**

California Clean Air Day is a project of the Coalition for Clean Air, California's only statewide organization that exclusively works on air quality. Clean Air Day is a statewide effort which is designed to unite communities across California to improve community health and sustainability. This day of action focuses on simple efforts that State residents can make to improve air quality. Examples include taking public transportation, biking, walking, and planting trees. The City Council declared Clean Air Day in October of last year and adopted Resolution No. 19:033 in support of the coalition's initiatives.

This year, Clean Air Day will take place on Friday, October 7, 2020. The City of Paramount will promote the day via social media and encourage residents to take photos of themselves participating in Clean Air Day activities and tagging the City pages.

Actions

The City of Paramount plans to take the following actions:

- Adopt Resolution No. 20:028 in public support of California Clean Air Day
- Use social media to promote and encourage the Paramount community at large to participate in California Clean Air Day using the social media toolkit
- Promote cycling and highlight the City's bicycle infrastructure ordinance to be adopted in the upcoming year
- Commit to increased maintenance of existing City vehicle fleets in order to improve efficiency and reduce pollution
- Continue encouraging residents and other Paramount community members to call 1-800-CUT-SMOG to report excessive odors, smoke, dust, and other contaminants not related to vehicles
- Encourage the Paramount community to call 1-800-END-SMOG to report any smoking vehicles or idling commercial vehicles

RECOMMENDED ACTION

It is recommended that the City Council adopt Resolution No. 20:028.

CITY OF PARAMOUNT
LOS ANGELES COUNTY, CALIFORNIA

RESOLUTION NO. 20:028

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF PARAMOUNT
DECLARING OCTOBER 7, 2020 CLEAN AIR DAY IN THE CITY OF
PARAMOUNT

WHEREAS, air pollution contributes to higher rates of cancer and heart and lung disease, which adversely affect health; and

WHEREAS, California and the South Coast Air Basin in particular have some of the most polluted regions in the United States; and

WHEREAS, it is vital that we protect the health and well-being of our residents, visitors, and workforce; and

WHEREAS, emissions from vehicles, industry, and even household sources significantly affect the natural environment, air quality, and well-being of residents, employees, and visitors of the City of Paramount; and

WHEREAS, individual actions such as walking or biking to work and school, carpooling, not idling vehicles, and conserving energy can directly improve air quality in our region; and

WHEREAS, everyone can play a role; and

WHEREAS education about air quality can raise community awareness, encourage our community to develop better habits, and improve our community health; and

WHEREAS, Californians will be joining together across the state to clear the air on October 7, 2020; and

WHEREAS, the City of Paramount is committed to the health of its residents, workforce, visitors, and community at large.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PARAMOUNT AS FOLLOWS:

SECTION 1. The above recitations are true and correct.

SECTION 2. That October 7, 2020 be declared “Clean Air Day” in the City.

SECTION 3. Be it further resolved that we ask all City department heads to determine how their employees can participate in Clean Air Day, as appropriate.

SECTION 4. Be it further resolved that we encourage all residents, businesses, employees, and community members to participate in Clean Air Day and help clean the air for all Californians by taking actions such as walking or biking as alternatives to driving and reporting contaminants in the air.

SECTION 5. Based upon the foregoing findings, the City Council approves Resolution No. 20:028.

SECTION 6. This Resolution shall take effect immediately upon its adoption.

PASSED, APPROVED, and ADOPTED by the City Council of the City of Paramount this 15th day of September 2020.

Peggy Lemons, Mayor

ATTEST:

Heidi Luce, City Clerk

SEPTEMBER 15, 2020

CITY OF PARAMOUNT UPDATED TITLE VI PLAN

MOTION IN ORDER:

APPROVE THE UPDATED TITLE VI PLAN

MOTION:

MOVED

BY: _____

SECONDED

BY: _____

[] APPROVED

[] DENIED

ROLL CALL VOTE:

AYES: _____

NOES: _____

ABSENT: _____

ABSTAIN: _____



To: Honorable City Council

From: John Moreno, City Manager

By: David Johnson, Community Services & Recreation Director

Date: September 15, 2020

Subject: CITY OF PARAMOUNT UPDATED TITLE VI PLAN

The City of Paramount receives transit funding through the Los Angeles County Metropolitan Transit Authority (Metro) to fund City transit programs such as our fixed route program with Long Beach Transit and our taxi-based Dial-A-Ride and Medical Transit program. The City is considered a sub-recipient of these funds. At the direction of the Federal Transit Administration (FTA), Metro requires all sub-recipients of transit funds to develop and adopt a Title VI Plan to protect against discrimination of the public with regard to transit programs.

In 2014, the City Council approved the City's Title VI Plan. Updates are required every two to three years. Our Title VI Plan was last updated and approved by the City Council in June 2017. We have worked with a Metro representative to address and approve the mandatory updates to the plan. The updates are not substantive and are more an administrative update of forms and process. Prior to and since the adoption of the initial Title VI Plan, the City has received no formal complaints of discrimination with regard to our transit program.

The attached plan has been approved by Metro's Civil Rights Compliance Administrator for Title VI and requires City Council's approval.

RECOMMENDED ACTION

It is recommended that the City Council approve the updated Title VI Plan.

ATTACHMENT



Title VI Compliance Policy

Effective September 30, 2020

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I. INTRODUCTION

The City of Paramount provides transit services to its community. It is required to update Title VI Program as required by the Federal Administration (FTA) and to further ensure that the level and quality of its transit services are provided pursuant to Title VI of the Civil Rights Act of 1964. That is:

"No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participating in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." (42. U.S.C. 200d)

II. POLICY STATEMENT

The City is a recipient of federal funds for transportation. It is the policy of the City of Paramount to ensure compliance with Title VI of the Civil Rights Act of 1964, as amended; 42 USC 2000(d); related statutes and regulations to the end that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

The City of Paramount strictly forbids and will not tolerate actions that intimidate, threaten, coerce, or discriminate against any individual for the purpose of interfering with any right or privilege secured by Title VI, or because he/she has made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing under this policy.

This program has been prepared in accordance with Section 601 of Title VI of the Civil Rights Act of 1964 and Executive Order 13116 (Improving Access to Services for Persons with Limited English Proficiency).

The City Manager is the designated Title VI Compliance Manager for the City of Paramount. For questions, concerns, complaints, or requests for additional information regarding the City of Paramount's Title VI policy contact:

**City of Paramount
John Moreno
City Manager
16400 Colorado Avenue
Paramount, CA 90723
Email: JMoreno@paramountcity.com
Phone: (562) 220-2222**

III. PURPOSE

This policy ensures that the City of Paramount's transportation program (including fees, routing, scheduling, and quality of transportation services) are operated without regard to race, color, national origin, sex, age, disability, religion, medical condition, marital status, or sexual orientation.

The program that follows is designed to conform to FTA C 4702.1B circular that was disseminated October 1, 2012. This program contains all of the elements required by the U.S. Department of Transportation Federal Transit Administration of a transit provider operating in an urbanized area.

IV. GENERAL REQUIREMENTS

A. Annual Title VI Certifications and Assurances

The City of Paramount will submit its annual Certifications and Assurances to the Federal Transit Administration each year in accordance with the requirement to do so within 90 days from the date of the publication of the notice in the Federal Register or with the first grant application, whichever comes first.

B. Notification of Beneficiaries of Protection under Title VI

In compliance with 49 CFR Section 12.9(d), the City of Paramount has provided information to the public regarding its Title VI obligations and appraises members of the public of the protection against discrimination afforded to them by Title VI on an on-going basis. This statement of nondiscrimination on the basis of race, color, national origin, sex, age, disability, ethnic group, medical condition, or sexual orientation has been made available on the City of Paramount's website. The notice also includes contact information for requesting details to the City of Paramount Title VI obligations and the complaint procedure. The notice is in English and Spanish.

1. Title VI Policy on Website

"Website will be updated once City Council approves the Title VI Compliance Policy Update.

2. Notice to the Public of Rights under Title VI

This notice's intent is to make program participants aware of the City's commitment to Title VI compliance and of their right to file a civil rights complaint.

Notifying the Public of Rights Under Title VI

City of Paramount

The City of Paramount operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. In addition to Title VI the City also prohibits discrimination based on sex, age, disability, ethnic group, or sexual orientation. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice may file a complaint with the City of Paramount.

For more information on City of Paramount civil rights program, and the procedures to file a complaint, contact (562) 220-2000, or visit us at 16400 Colorado Avenue, Paramount CA 90723.
For more information, visit: <http://www.paramountcity.com>.

Notificar al público de los derechos bajo el título VI

City of Paramount

La Ciudad de Paramount opera sus programas y servicios sin considerar la raza, color y orígenes nacionales de la persona en acuerdo con el Título VI del Acta de los Derechos Civiles. Adicionalmente con el Título la Ciudad también prohíbe discriminación basado en el sexo, edad, incapacidades, grupo étnico, y orientación sexual. Cualquier persona que cree que él o ella ha sido agraviado por cualquier práctica discriminatoria ilegal bajo el Título VI puede presentar una queja con City of Paramount

Para obtener más información sobre el programa derechos civiles y los procedimientos para presentar una queja, llame al (562) 220-2000, o visítenos al 16400 Colorado Avenue, Paramount, CA 90723.
Para más información, visite <http://www.paramountcity.com>.

3. Location of Title VI Policy Postings

Location Name	Address	City
City Hall	16400 Colorado Avenue	Paramount
Recreation Office	15300 Downey Avenue	Paramount
City Website	www.paramountcity.com	Web

C. Filing a Title VI Complaint

In compliance with 49 CFR Section 21.9(b), the following complaint procedure will be followed by the City of Paramount in the event that any person believes that he or she, individually, or as a member of any specific class of person, has been excluded from participation in, been denied the benefits of, or been subjected to discrimination on the basis of race, color, national origin, sex, age, sexual orientation, medical conditions, disability or income level with regard to:

- a) The availability and equitable distribution of transit services and benefits,
- b) The level and quality of transit services that are sufficient to provide equal access and mobility for all persons,
- c) The opportunity to participate in the transit planning and decision making process; and,
- d) The right to fair decision on the location of transit services and facilities.

Any person who believes he/she, or any specific class of persons, has been subjected to discrimination prohibited by Title VI may, by himself/herself or by a representative, file a

written complaint with the City of Paramount Title VI Compliance Manager, US Department of Transportation (USDOT) or the Federal Transit Authority (FTA) no later than 180 days after the alleged act of discrimination.

The complaint will be made in writing to the City of Paramount and will include all information relevant to a determination of discrimination. A complaint must be filed within 180 days of alleged discrimination. In cases where the complainant is unable or incapable of providing a written statement, the City of Paramount's staff will, if necessary, assist the person in converting the verbal complaints to writing and will interview the complainant. The complainant or his/her representative will sign all complaints. Written complaints may be sent to the City of Paramount, 16400 Colorado Avenue, Paramount, CA 90723 or an online Civil Rights Complaint Form may be accessed at the City of Paramount's website at www.paramountcity.com.

All complaints will be logged by the City Clerk and forwarded to the Community Services & Recreation Director. After review of the complaint, which will include, but not be limited to, interviewing the complainant, witnesses and all appropriate transit involved staff, review of video or audio recordings if available, review of transit program policies and service standards, the Title VI Civil Rights Compliance Manager will make a determination of discrimination. If it is found that discrimination did not occur, the complainant will be notified in writing and the procedure will be terminated. Notification will occur within ten (10) days of the original submission of the complaint. At that time the complainant will be advised of their right to challenge the decision of the Civil Rights Officer by submitting a written request for a hearing before the City Manager within five (5) days of the receipt of the determination.

The City's Title VI Compliance Manager will assign, oversee, track, and record a prompt investigation of the allegation(s) presented. The investigation will include, where appropriate, a review of the pertinent practices and policies of the City's Title VI Program, the circumstances under which the possible noncompliance occurred, and other factors relevant to a determination as to whether the City has failed to comply with Title VI. After the investigation has been completed, the Title VI Compliance Manager will transmit to the complainant and the alleged individual or organization one of the following letters:

- a) A letter of resolution that explains the steps that the City has taken or guarantees to take to come into compliance with Title VI.
- b) A letter of finding issued when the alleged individual or organization is found to be in compliance with Title VI. This letter will include an explanation of why the individual or organization was found to be in compliance, and provide notification of the complainant's right to appeal. If applicable, the letter can include a list of procedural violations or concerns, which can put the alleged individual or organization on notice that certain practices are questionable and that without corrective steps, a future violation finding is possible.
- c) A letter of finding issued when an individual or organization is found to be in noncompliance. This letter will include each violation referenced as to the

applicable regulations, a brief description of proposed remedies, notice of the time limit on the conciliation process, the consequences of failure to achieve voluntary compliance, and an offer of assistance to the individual or organization in devising a remedial plan for compliance, if appropriate.

D. Appeals Process

The letter of finding and resolution will offer the complainant and the alleged City individual or organization the opportunity to provide additional information that would lead the City of Paramount's Administrative Services Department (Title VI Compliance) to reconsider its conclusions. In general, the City's policy requires that the parties in the complaint provide this additional information within 60 days of the date the Letter of Finding was transmitted. After receiving and reviewing the information, the Title VI Compliance Manager will respond either by issuing a revised letter of resolution or finding to the appealing party, or by informing the appealing party that the original letter of resolution or finding remains in force.

Complaint forms are available in English and Spanish on the City of Paramount's website. The forms are also available at City Hall and/or the office of Community Services & Recreation upon request. The general complaint procedure is available on the City of Paramount's website in English and Spanish. The detailed complaint procedure noted above will be made available to members of the public upon request. Provision will be made for persons with limited English proficiency.

The following documents are a sample, in English and in Spanish, of the complaint form that must be used to file a complaint with The City of Paramount.



Civil Rights Complaint Form

Title VI of the 1964 Civil Rights Act and related nondiscrimination statutes and regulations require that no person in the United States shall, on the ground of race, color or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance. The City of South Gate also prohibits discrimination based on sex, age, disability, ethnic group, or sexual orientation.

In addition to utilizing the Civil Rights complaint process with the City of South Gate, a Complainant may file a Title VI complaint concerning race, color or national origin discrimination with the Federal Transit Administration (FTA), Office of Civil Rights, Region IX, 201 Mission Street, Suite 1650, San Francisco, California 941051839. A Complainant may file an Americans with Disabilities Act (ADA) complaint with the FTA, Director, FTA Office of Civil Rights, East Building – 5th Floor, TCR, 1200 New Jersey Ave., SE, Washington, DC 20590. Complainants may also contact the FTA ADA Assistance Line, 1-888-448-4511 (Voice) or through the Federal Information Relay Service, 1-800-877-8339 or by electronic mail at FTA.ADAAssistance@dot.gov. The FTA ADA Complaint form is available at http://www.fta.dot.gov/civilrights/12875_14816.html.

The following information is necessary to assist us in processing your complaint. Should you require assistance, please let us know:

Complete and return this form to: City of Paramount City Clerk's Office, 16400 Colorado Avenue, Paramount, CA 90723.

1. Complainant's Name: _____
2. Address: _____
3. City: _____ State: _____ Zip Code: _____
4. Telephone Number (home): _____ (business): _____
5. Person discriminated against (if someone other than the Complainant):
Name: _____
Address: _____
City: _____ State: _____ Zip Code: _____



Formulario Para Quejas Sobre Derechos Civiles

El Título VI de la Acta de Derechos Civiles de 1964 (Title VI of the 1964 Civil Rights Act) u otros estatutos y regulaciones referente a la no discriminación, requieren que ninguna persona sea excluida de participar o ser negada beneficios a servicios, o ser discriminado bajo cualquier programa o actividad que recibe asistencia financiera federal basado sobre su sexo, edad, incapacidad, grupo étnico o orientación sexual.

Además de utilizar el proceso de quejas de Derechos Civiles de la Ciudad de Paramount, un querrelante puede poner un queja Título VI (Title VI) referente a raza, color de piel, u origen nacional con la Administración Federal de Tránsito (Federal Transit Administration (FTA)), Office of Civil Rights, Region IX, 201 Mission Street, Suite 1650, San Francisco, CA 94105-1839. El querrelante puede poner un queja con la organización de Acta de Americanos con Incapacidades (ADA), dirigiéndose al FTA Director, FTA Office of Civil Rights, East Building, 5th Floor, TCR, 1200 New Jersey Avenue SE, Washington DC 20590. Querrelantes pueden dirigirse a la línea de asistencia, (FTA ADA Assistance Line), 888-448-4511; para los que tienen problemas con audición, pueden llamar al Federal Information Relay Service, 800-877-8339, o por correo electrónico a FTA.ADAAssistance@dot.gov. El Formulario de Queja FTA ADA, está disponible en la página web: http://www.fta.dot.gov/civilrights/12875_14816.html.

La siguiente información es necesaria para asistirle en el procedimiento de su queja. Déjenos saber si necesita ayuda.

Llene y regrese este formulario a: City of Paramount City Clerk's Office, 16400 Colorado Avenue, Paramount, CA 90723.

1. Nombre del Querrelante: _____
2. Domicilio: _____
3. Ciudad: _____ Estado: _____ Zona Postal: _____
4. Teléfono (Casa): _____ (Negocio): _____
5. Información de la persona discriminada (Si es alguien más que el querrelante):
Nombre: _____
Domicilio: _____
Ciudad: _____ Estado: _____ Zona Postal: _____

6. Which of the following best describes the reason you believe the discrimination took place? Was it because of your:

- ☐ Race ☐ Age
☐ Color ☐ Disability
☐ National Origin ☐ Sexual Orientation
☐ Sex

7. What date did the alleged discrimination take place? _____

8. In your own words, describe the alleged discrimination. Explain what happened and whom you believe was responsible. Please use additional sheets if more space is required.

9. Have you filed this complaint with any other federal, state, or local agency; or with any federal or state court?

- ☐ Yes ☐ No

If yes, check each box that applies:

- ☐ Federal Agency ☐ State Agency ☐ Local Agency
☐ Federal Court ☐ State Court

10. Please provide information about a contact person at the agency/court where the complaint was filed.

Name: _____
Address: _____
City: _____ State: _____ Zip Code: _____

11. Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's Signature _____

Date _____

6. ¿Cuáles de las siguientes describen la razón por la cual usted cree que se le fue discriminado? Fue por su:

- ☐ Raza ☐ Edad
☐ Color de Piel ☐ Incapacidad
☐ Origen Nacional ☐ Orientación Sexual
☐ Sexo

7. ¿Cuál fue la fecha del presunto acto de discriminación? _____

8. En tus propias palabras, describe el presunto acto de discriminación. Explica que paso y quien usted piensa fue responsable. Por favor use hojas adicionales si requiere más espacio.

9. ¿Has presentado documentación de esta queja con cualquier otra agencia federal, estatal, o local; o con una corte federal o estatal?

- ☐ Si: ☐ No:
Si contestaste sí, marca las casetillas que apliquen:
☐ Agencia Federal ☐ Agencia Estatal ☐ Agencia Local
☐ Corte Federal ☐ Corte Estatal

10. Por favor provee la información sobre una persona para contactar en la agencia/corte adonde fue presentada la queja.

Nombre: _____
Domicilio: _____
Ciudad: _____ Estado: _____ Zona Postal: _____

11. Por favor firme abajo. Usted puede agregar cualquier material por escrito o información que usted piense sea pertinente a su queja.

Firma Del Querrelante _____


Fecha _____

E. Recording Title VI Investigations, Complaints, and Lawsuits

In order to comply with 49 CFR Section 12.9(b) the City of Paramount will prepare and maintain a list of any active investigations conducted by the City of Paramount or any other entities other than the FTA, lawsuits, or complaints naming the City of Paramount and/or its subcontractor(s) that allege discrimination on the basis of race, color, or national origin. This list will include:

- a) The date the investigation,
- b) A summary of the allegation(s),
- c) The status of the investigation, lawsuit, or complaint; and,
- d) Actions taken by the City of Paramount or subcontractor in response to the investigation, lawsuit, or complaint.

The City of Paramount has not been the subject of any investigations, complaints or lawsuits in the last three years. The following is a sample of the log sheet used to maintain a list of active complaints:



Title VI Investigation, Complaints, and Lawsuits- Log Sheet

Name of Complainant	Date of Complaint	Details of Complaint	Date Report was Submitted	Follow Up Date	Was the Matter Resolved? Yes/No

F. Membership of Non-Elected Committees and Councils

The City of Paramount does not have an appointed Commission to oversee the City's transportation program. Paramount's City Council, an elected body, serves as the decision making body on all transit matters.

G. The City of Paramount's Resolution Approving Title VI Program

The Title VI Plan was presented to and approved by the City of Paramount's City Council meeting on September 15, 2020.

H. Provision of Additional Information to the FTA

The City of Paramount will provide the FTA additional information upon request. Such information may be related, but not limited to, investigation of complaints or discrimination or to resolve concerns about possible noncompliance with Title VI. In addition, the City of Paramount will submit this plan to the Los Angeles County Metropolitan Transportation Authority (METRO) as the pass-through agency for FTA. An update to this Title VI Plan will be submitted every three years as required.

V. INCLUSIVE PUBLIC PARTICIPATION

The City of Paramount public participation strategy offers early and continuous opportunities for the public to be involved in the identification of social, economic and

environmental impacts of proposed transportation decisions. Engagement of the public in service planning and development is at the forefront of the responsive operation. The City of Paramount's ongoing public participation planning ensures that:

- a) Potentially affected community members will have an appropriate opportunity to participate in the decision making process,
- b) The concerns of all persons and groups participating in the process will be considered in the decision-making process; and,
- c) The City of Paramount will seek out and facilitate the involvement of those potentially impacted.

This Public Participation Plan outlines the importance of, and specific guidelines for, community engagement. The City of Paramount uses a variety of communication mechanism to ensure that all populations, those residing in minority census tracts and those living in non-minority census tracts, persons with low-income, persons with disabilities, and persons with limited English proficiency have an opportunity to participate in service development and changes.

A. Meeting and Information Access Accommodations

Most transit service hearings and decisions take, place at regularly scheduled City Council meetings which take place on the first and third Tuesday of each month in the Council Chambers.

In accordance with the Brown Act, the City of Paramount posts board meeting agendas at least 72 hours before a regular meeting. The agenda specifies the time and location of the meeting and is posted at City Hall and on the City's website; these locations are freely accessible to members of the public.

City Council meeting agendas include a general description of each item, and back up information when necessary. Members of the public are able to review the agenda and participate in the meeting during the "Public Comments" section. The public has the right to comment on any agenda item or non-agenda item prior to any decision or vote being made.

City Hall, where City Council meetings take place, serve well for providing public access as it is centrally located to all parts of the City and is served by a Long Beach Transit line and a Los Angeles Metro line. The City provides reasonable accommodations in accordance with the American with Disabilities Act of 1990. If special accommodations are desired at a City Council meeting, the public can call the City Clerk's office 48 business hours prior to the meeting to make reasonable arrangements to accommodate the request. Information regarding special arrangements is included in the City Council agenda. City Council meetings are wheelchair accessible.

The City complies with 49 USC Chapter 53, Section 5307 regarding public hearings for significant changes in services or transit fares. In these hearings, the City will provide

Spanish translation and may provide interpretation upon reasonable request for other languages, including sign language, with advanced notice.

The City also maintains good relationships with many of our local organizations, allowing us the opportunity to send transit staff out to attend meetings of local organizations to bring transit updates and receive feedback from any location where interested residents may gather. These include many independent community groups that meet in City operated facilities, but also groups who may meet in school facilities and local churches. These groups consist of cultural organizations, City partners, local businesses and other organizations vested in the City's service area.

B. Opportunities for Public Participation

1. Changes to Services & Fares

Although the City of Paramount does not anticipate making any service changes to its Transportation Program, the following are examples of when the public participation plan will be put in place:

- When a new or revised fare is introduced
- When the method of collecting fares is changed
- When a new route is introduced or an existing route is substantially reconfigured
- When an existing route is proposed to be eliminated
- When the frequency of service is modified
- If days and hours of service are proposed to be changed

All of the above instances would result in the full public participation process. Minor adjustments to a schedule or route would be posted thirty days in advance of any change.

Fares have not changed since Paramount in Motion was instituted February of 2019. In the event that a fare change is proposed, steps similar to the ones outlined below would be used:

- One month prior to Hearing Date
 - Notice of the intent to change fares listed on City website (English/Spanish)
 - Community meetings and workshops held in neighborhoods affected by transit-related projects
 - Announcements and briefings to local business groups, non-governmental organizations, and churches.
 - Information via the City of Paramount's social media pages and monthly mailed publication, the "Around Town."
 - Notice of Public Hearing as posters in English/Spanish in all City facilities
 - Distribution of Notice to all groups and individuals in stakeholder database

- 15 days prior to Hearing Date
 - Legal notice in our local newspaper, Paramount Journal.
- 1 week prior to Hearing Date
 - City Council Agenda is posted on City Website and at various City facilities in compliance with the Brown Act. Proposed rate change is listed under Public Hearings section.
 - Robo calls informing residents of Hearing Date.
- Public Hearing
 - Held at City Hall as part of a regular City Council meeting, Spanish translation provided
 - City Hall is centrally located and is within one block of a Long Beach Transit and Los Angeles Metro bus stop.

2. Transit Enhancements

Public participation will occur when improvements are being considered that would support the delivery of services. Examples would include:

- Installation of bus stop benches and shelters
- Changes to vehicles or operating equipment
- Establishing new policies for use of services

Public input would be sought in a manner appropriate to the nature of the changes and their potential impacts. Public outreach through the various methods indicated would be used to notify the public of the City's intent. If warranted, public input meetings would be held and, if needed, an advisory committee formed to gather and evaluate information and input. Surveys may also be conducted, either on-board or at drop-in locations.

3. Public Outreach Efforts

Depending on the type of service change that is contemplated, a variety of means will be employed to encourage public participation. The measures taken are targeted to overcome linguistic, institutional, cultural, economic, historical, or other barriers that may prevent minority and low-income people and populations, persons with disabilities and persons with limited English proficiency from effectively participating in the decision making process.

The potential for a change/enhancement to service/fares is a result of carefully evaluated data by appropriate City of Paramount staff and our contracted service provider. The data collection will not only include ridership and financial analysis but recaps of community conversations and recommendations with targeted groups or organizations. A proposal will then be developed internally and presented to the City Manager or Paramount City Council, depending on the extent and nature of the proposed changes. Once the proposal is accepted, the proposal will proceed to the public comment period.

Public outreach meeting locations, dates and times will be determined with consideration of the proposed changes and their impact on specific locations/populations within the City of Paramount Transit service area. The following will be considered in establishing those locations:

- Convenience and accessibility for minority, persons with disabilities and LEP communities;
- Size of venue should provide for meaningful dialogue; and
- Invite community organizations to help support public engagement strategies.

As many communication opportunities as possible should be used to seek public input. Such methods include:

- Handouts to passengers in both English and Spanish
- Announcements on City publications
- Notices on the City website in both English and Spanish
- Distribution of notices to various local community groups and partners
- Spanish speaking employees at meetings available to translate for persons with limited English proficiency.

Once the public comment period ends, all comments will be consolidated and carefully evaluated. A final recommendation will be made to the City Council for their final decision.

City staff will actively to seek to engage our community in promoting our transportation services and programs.

The City of Paramount public participation plan will be consistently applied. City staff will actively seek to engage our community in interpreting and promoting our transit services and programs. These efforts will include the following:

- Regular updates to the City website in English and Spanish.
- Information regarding our transit programs mailed to each household quarterly as part of our City's recreation brochure in both English and Spanish.
- Maintain a database of program users, participants and other interested parties to facilitate contacting these individuals when issues require input.
- Regular communications with local community groups and partners.

VI. LANGUAGE ASSISTANCE PLAN

The City of Paramount Language Assistance Plan incorporates all reasonable steps to ensure meaningful access to benefits, services, information, and other important portions of the City of Paramount's transportation program by providing an appropriate mix of language assistance measures so all residents, including individuals that are limited English proficient, can equally contribute to the ongoing improvement efforts of the City of Paramount's transportation service. Limited English Proficiency (LEP) individuals are

those who do not speak English as their primary language, and have limited availability to read, write, or understand English. It includes people who reported to the U.S. Census that they speak English less than very well, not well, or not at all. The plan has the following key elements:

- Identification of LEP individuals who need language assistance (using the four factor analysis that follows);
- Determination of the appropriate language assistance measures based on what is learned;
- Training of all employees regarding LEP policies and procedures;
- Providing notification to LEP persons of the language services offered by the City of Paramount transit program; and,
- Procedures to monitor and update the Language Assistance Plan.

As a first step, and in order to ensure meaningful access to programs and activities, the City of Paramount transit program uses the information obtained in a Four Factor Analysis to determine the specific language services that are appropriate. This analysis helps the City to determine if it communicates effectively with LEP persons and supports language access planning. This Four Factor Analysis is a local assessment that considers:

1. The number or proportion of LEP persons eligible to be served or likely to be encountered by the City of Paramount transit program;
2. The frequency with which LEP persons come into contact with the City of Paramount transit services and programs;
3. The nature and importance of the City of Paramount transit services and programs in people's lives; and,
4. The resources available to the City of Paramount transit for LEP outreach, as well as the costs associated with that outreach.

A. Four-Factor Analysis

1. The number or proportion of limited English proficient persons eligible to be served or likely to be encountered by the City of Paramount's transit program.

The first step in this process is to understand the proportion of limited English proficient persons who may encounter any of the services provided by the City of Paramount, their literacy skills in English and their native language, the location of their communities and neighborhoods, and if they are underserved as a result of a language or other socioeconomic barrier. For purposes of this analysis, those individuals over five years of age who self-identify as speaking English less than "very well" and reside in the City of Paramount service area of Los Angeles County, will be considered limited English proficient persons. Data for the review will include information from U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates.

Long Beach Transit operates local fixed-route services under an agreement with the City

of Paramount. American with Disabilities Act transit services such as our Medical Taxi, Dial-A-Ride and Elderly Nutrition Programs are operated by Administrative Cooperative Services, Inc. to our qualifying City of Paramount seniors and disabled residents.

The City of Paramount and its surrounding communities are predominately Hispanic with a high number of Spanish speaking residents as well as a lower than average education level in much of the population. According to the U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates, the City of Paramount has 92.9% of its residents identifying themselves as being born in Latin America. Of those, a total of 26.9% identified themselves as speaking English less than "very well".

LANGUAGE SPOKEN AT HOME	Estimate	Margin of Error	Percent	Percent Margin of Error
Population 5 years and over	51,129	+/-480	51,129	(X)
English Only	12,592	+/-852	24.6%	+/-1.6
Language other than English	38,537	+/-801	75.4%	+/-1.6
Speak English less than "very well"	14,494	+/-710	28.3%	+/-1.4
Spanish	36,916	+/-826	72.2%	+/-1.6
Speak English less than "very well"	13,770	+/-737	26.9%	+/-1.5
Other Indo-European languages	244	+/-188	0.5%	+/-0.4
Speak English less than "very well"	106	+/-94	0.2%	+/-0.2
Asian and Pacific Islander languages	1,172	+/-250	2.3%	+/-0.5
Speak English less than "very well"	557	+/-169	1.1%	+/-0.3
Other languages	205	+/-167	0.4%	+/-0.3
Speak English less than "very well"	61	+/-50	0.1%	+/-0.1

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates

In addition, the City does not assume literacy with residents, particularly in the English language. According to the U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates, 22.4% of City of Paramount residents above the age of 25 have a 9th grade education or less. This combined with the high level of Spanish speaking residents leads to a high number of residents who do not easily read or write English.

Educational Attainment	Estimate	Margin of Error	Percent	Percent Margin of Error
Population 25 years and over	32,260	+/-624	32,260	(X)
Less than 9th grade	7,236	+/-547	22.4%	+/-1.6
9th to 12th grade, no diploma	4606	+/-443	14.3%	+/-1.4
High school graduate (includes equivalency)	8,682	+/-542	26.9%	+/-1.6
Some college, no degree	6,057	+/-507	18.8%	+/-1.5
Associate's degree	2,032	+/-292	6.3%	+/-0.9
Bachelor's degree	2,435	+/-285	7.5%	+/-0.9
Graduate or professional degree	1,212	+/-227	3.8%	+/-0.7
High school graduate or higher	20,418	+/-836	63.3%	+/-2.2
Bachelor's degree or higher	3,647	+/-351	11.3%	+/-1.1

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates

Due to the high density and small area (4.8 sq. mi) of the City of Paramount, there are few distinct geographic areas which define specific populations or higher concentrations of Limited English Proficiency populations. All parts of the city contain significant numbers of LEP populations and require staff that is bilingual in both English and Spanish and who are trained and sensitive to the needs to those who may have limited reading and writing skills in either language or both.

2. The frequency with which LEP persons come into contact with City of Paramount transit services and programs.

As is illustrated by the demographic information above, only two languages; English and Spanish are spoken with any frequency by City of Paramount residents. All City of Paramount office personnel as well as our contractor's dispatchers and drivers are required to be bilingual in Spanish and English.

To ensure continued collection of contacts, staff is required to report any contacts with LEP customers speaking any language besides Spanish. Staff will be asked to identify the language, if known, provide details of the information requested and the methods used to resolve the problem. This policy will be reinforced regularly as part of ongoing staff training.

3. The nature and importance of City of Paramount transit services and programs in people's lives.

The City of Paramount is a lower income community with an average per capita income level below County, State and Federal averages. According to the 2010 Census, the poverty rate in the City of Paramount is 18.7%. Approximately, 20.4% of the City of Paramount working population uses some method besides a personal vehicle to get to work. Many of those who do drive leave remaining family members without transportation to accomplish their daily tasks.

The City of Paramount is well served by Metro and Long Beach Transit routes, crisscrossing the City on major arterials and providing access to other nearby communities. To improve local and regional mobility for Paramount residents, the City of Paramount partners with Long Beach Transit (LBT), Administrative Services Cooperative, Inc., and Los Angeles Metro.

The City of Paramount's former Fixed Route and College Bound systems are now operated by Long Beach Transit. Fixed routes include: Route 21A & 21B, 22 and 71, all of which operate Monday-Sunday with available transfers to other Long Beach Transit routes and/or Los Angeles Metro. The City of Paramount's former College Bound Program now provides City of Paramount residents and Paramount Unified School District students/graduates with unlimited travel on Long Beach Transit and Metro bus routes to nearby campuses, through the Paramount University Pass (PUP) Card. LBT's Dial-A-Lift offers curb-to-curb, shared-ride transit service exclusively for those who are mobility impaired, reside in the City of Paramount, are at least 18 years of age, and are unable to board or access the LBT buses.

The City of Paramount's taxi-based services for in-town uses as well as out-of-town medical uses is now offered for eligible users. The taxi-based Medical Transit Program is designed to help elderly and disabled residents that need assistance going to approved out-of-town medical visits within a five mile radius for our elderly and disabled residents. The City of Paramount's taxi-based Dial-A-Ride Program is designed to help elderly and

disabled residents that need assistance going to approved locations within the City, such as; retail shops, government facilities and medical offices within the City of Paramount. The City of Paramount taxi-based Elderly Nutrition Transit Program is designed to help elderly residents to get to and from our Senior Center at no cost for a maximum of 40 trips per month.

4. The resources available to the City of Paramount for LEP outreach, as well as the costs associated with that outreach.

Financial resources available within the current budget for marketing to or communicating with LEP persons in their language are minimal. However, because the Spanish speaking population has a significant presence in the City of Paramount's transportation demographics it has been important to offer material in a format that are easily understood by this identified population. These materials include:

- a) Spanish outreach materials
- b) English/Spanish signage
- c) English/Spanish brochures
- d) English/Spanish flyers
- e) English/Spanish letters sent home
- f) English/Spanish reverse 911 calls
- g) English/Spanish social media posts
- h) Bilingual staff in English and Spanish, allowing them to comfortably and naturally provide assistance in both languages.

The costs associated with this customer service are part of the on-going budget for marketing. These language services are seen as a normal part of business by most of the City's departments and are an expected cost and service required in order to properly serve our community.

B. Language Assistance Measures

Language assistance measures currently used or planned to be used by the City of Paramount to address the needs of Spanish-speaking LEP persons include the following:

- Vital documents including the Civil Rights Notice, Title VI Complaint Form, and Title VI Complaint Procedures translated into Spanish, the predominate language of the ridership serviced by the City of Paramount's transit program.
- Translating all transit related marketing materials into Spanish
- If needed, arranging for availability of oral translators.
- Interactive meeting material to engage limited English proficient individuals in the planning process
- Posting notices in the native language informing limited English proficient persons of available transportation services and opportunities for limited English proficient to provide input.

- Network with local community service organizations that provide services to LEP individuals and seek opportunities to provide information on the City of Paramount's programs and services.

When an interpreter is needed, for a language other than Spanish, in person or on the telephone, staff will attempt to access language assistance services from a professional translation service, Continental Interpretation, or 211 LA County.

The City of Paramount remains committed to ongoing improvement with language assistance measures to ensure equitable treatment to the population serviced by the transportation program. The City of Paramount will continue to monitor limited English proficient public contacts and reinforce with staff to report any limited English proficient contacts beyond Spanish.

C. Training Staff

Training is an ongoing activity. A reaffirmation of the entire Title VI policy will be issued to all staff and new hires. The implementation of the City of Paramount's LEP program will be a part of the normal customer service training. The following steps will be taken:

- Information on the City of Paramount Title VI procedures and LEP responsibilities.
- Description of language assistance services offered to the public.
- Documentation of language assistance requests to track trends and access.
- Training on how to handle potential Title VI/LEP complaints.

D. Providing Notice to LEP Persons

As noted, LEP persons will be notified of the language services available by:

- Providing signage when free language assistance is available with advance notice.
- Stating in outreach documents that language services are available from the City. A notification of services in Spanish (i.e. tag line) when full translation of the document is not available.
- Working with community-based organizations and other stakeholders to inform LEP individuals of recipient's services, including the availability of language assistance.
- Telephone calls during work hours that are made in Spanish will be assisted with a Spanish-speaking staff member.
- Reverse 911 messages to targeted city populations are made in English and Spanish.
- Providing presentations and/or notices at schools and religious organizations.

E. Monitoring, Evaluating, and Updating the Plan

The City of Paramount's Title VI Plan will continue as an active planning tool. As such, tools for feedback and data collection have been put in place as outlined above. The plan will be reviewed annually using the data and feedback received. Minor adjustments will be made at the staff level to insure that the program continues to function in an effective, responsive manner. Larger changes to the program, when identified, will be put through the public outreach process and shall be approved by the City Council.

At a minimum, the Language Assistance Plan will be evaluated periodically. Monitoring activities may identify changes that should be made to the Language Assistance Plan. Monitoring activities will include evaluation of the following information:

- Needs identified by the community or limited English proficient population during outreach activities.
- New data related to limited English proficient populations and the City of Paramount's ridership demographics.
- Assessing the sufficiency of staff training and budget for language assistance.

F. Planning and Advisory Bodies

City of Paramount's staff meets regularly to discuss transportation-related planning.

G. Determination of Site of Location of Facilities

The City of Paramount did not use any funds provided by the FTA, whether directly or indirectly, to construct a facility.

VII. SERVICE PERFORMANCE STANDARDS, POLICIES AND MONITORING UNDER LONG BEACH TRANSIT AGREEMENT

The City of Paramount has established the following policies and standards as guidelines to assure the equitable distribution of services and the accessibility of our services offered through Long Beach Transit (LBT). Thus performance should be measured regularly to identify trends over time and to allow prompt changes to be enacted if necessary.

A. Service Performance

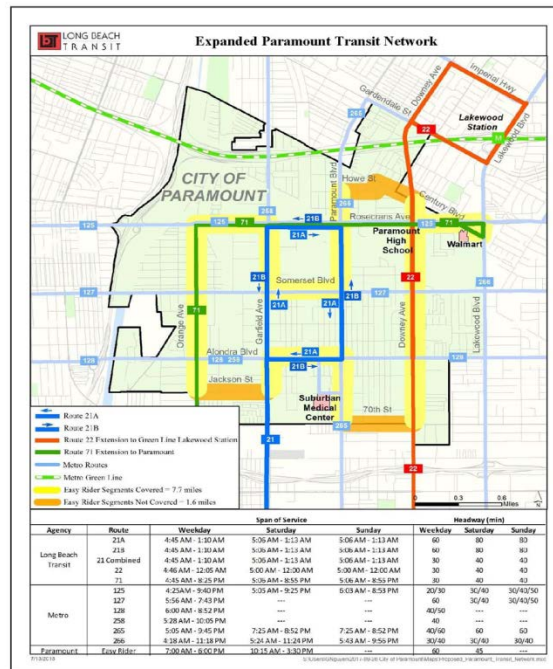
The vehicles that provide service in the City of Paramount are assigned to routes in a manner consistent with providing a fair and even distribution of services to all residents.

1. Vehicle Headway

Routes are grouped into headways, which refers to the amount of time between two vehicles traveling the same direction on a given route or combination of routes. A

shorter headway corresponds to more frequent service. Evaluating headways by line group results in a better approximation of the actual service level that most of LBT customers (who board on the common segment) experience.

Please see Expanded Paramount Transit Network map for specifics on routes, span of service and headway time for routes within the City of Paramount Transit Network.



2. Passenger Load Factor

Passenger load is also a factor, which refers to the ratio of customers to the total number of seats on a vehicle. If passenger loads are high, which results in overcrowded conditions, additional service may be needed to address the issue. Routes are monitored for passenger load with a 100 percent sample of all trips. When trips exceed the load factor standard, LBT attempts to alleviate the problem by adding extra service and/or rearranging routes.

3. On-Time Performance

On-time performance (OTP), or schedule adherence, is another measure of service quality. An OTP standard defines a minimum threshold that LBT should meet regarding the percentage of total daily trips that are recorded as on-time. OTP reflects both the quality and reliability of service, which can affect whether or not people choose to use transit. As part of its Key Performance Indicators (KPI), LBT conducts an analysis of its on time performance on a quarterly basis. LBT considers a route 'on-time' as one minute earlier than the scheduled arrival through five minutes later than the scheduled arrival at each time point. The LBT goal for schedule adherence is 85 percent or greater.

4. Transit Access Analysis

Transit access is the distance a person must travel to gain access to fixed-route transit service, and is a general measure of the distribution of routes within the service area. LBT is a member of a regional and sub-regional transit network. LBT's goal is to, where possible; provide a fixed-route bus stop within one-quarter mile of all residents and major destinations.

To maintain compliance with Title VI, access to transit must be comparable for both minority/low-income and non-minority, non-low-income customers. Title VI guidelines require that transit agencies perform measurements that evaluate the travel time, number of transfers, and costs, from selected census tracts to major destinations.

B. Service Policies

In accordance with FTA Title VI Guidelines, recipients of federal assistance must develop policies for the equitable distribution of transit amenities and buses. Policies to address both service indicators have been developed to ensure the distribution of transit amenities and deployment of transit buses is done in an equitable manner, and that transit customers have equal access to these amenities.

1. Transit Amenities

Transit amenities refer to items of comfort, convenience and safety that are available to the general public. Amenities include but are not limited to bus stop benches, shelters, lighting, trash receptacles, real-time transit information signage and bicycle racks.

Sitting benches will be installed at various locations along the routes where it is legal and permitted in consistency the city's standard practices and regulations. Benches are installed in a fair and even distribution manner to serve all community members wishing to utilize the service.

Bus shelters will be installed along the routes in a manner consistent with the needs of the community's safety, comfort and convenience. These locations are identified by our Public Works Department, with the assistance of the City's Engineer.

Requests from the public and comments received during public input process are considered in these determinations.

2. Vehicle Assignment

Vehicle assignment refers to the process by which transit vehicles are placed into service on routes throughout the transit system to ensure that all communities receive the same benefits derived from the transit vehicles. Vehicle age is also considered a benefit, as it is generally considered a proxy for the condition of the vehicle. LBT's entire fleet of transit buses is 100 percent ADA compliant, with wheelchair securement devices, ramps and kneeling capabilities. Also standard are air conditioning, bike racks and voice annunciators. LBT has developed a policy to distribute its transit vehicles in an equitable

manner using length of vehicle and vehicle age metrics as primary determining factors.

LBT buses differ primarily by vehicle length, fuel type, and vehicle age. The length of vehicle used on a particular route is determined by the type of service provided. Articulated 60-foot, low-floor buses are used on high-volume routes, which may be characterized by sustained demand and/or short-term demand, and possess trip generators at both ends of the route. These vehicles may also be used with LBT's limited stop service. LBT's 40-foot, low-floor buses are deployed on regular routes and in some cases on high-volume routes when required.

C. Transportation Program Serviced by Long Beach Transit

As of February of 2019, the City of Paramount has contracted service with Long Beach Transit. As a result Long Beach Transit expanded transportation service includes the following:

1. Fixed-Route- 21A & 21B

The cost per trip is \$1.25. Hours of operation are Monday - Friday, 4:45 a.m. to 1:10 a.m., Saturday & Sunday, 5:00 a.m. to 12:00 a.m. The route offers a 30 minutes headway Monday through Friday, 40 minute headway on Saturday and Sunday. Loop 21A runs clockwise via Garfield Avenue, Rosecrans Avenue, Paramount Boulevard, Rosecrans Avenue and Alondra Boulevard. Loop 21B runs counter-clockwise via Alondra Boulevard, Paramount Boulevard, Rosecrans Avenue and Garfield Avenue. This route Improved transit service to downtown Paramount.

2. Fixed Route- 22

The cost per trip is \$1.25. Hours of operation are Monday - Friday, 4:46 a.m. to 8:25 p.m., Saturday & Sunday, 5:00 a.m. to 12:00 a.m. The route offers a 30-minute headway Monday – Friday, 40-minute headway, Saturday & Sunday.

3. Fixed Route- 71

The cost per trip is \$1.25. Hours of operation are Monday - Friday, 4:45 a.m. to 8:25 p.m., Saturday & Sunday, 5:06 a.m. to 8:55 p.m. The route offers a 30-minute headway, Monday - Friday; 40-minute headway, Saturday & Sunday. This route was extended to Walmart, replacing the City of Paramount's Easy Rider.

4. Dial-A-Lift (DAL)

Dial-A-Lift is a paratransit service for persons with disabilities. The service, called Dial-A-Lift (DAL) is operated as a public-private partnership. This service is in addition to Access Services, the Los Angeles County complementary paratransit service mandated by the Americans with Disabilities Act of 1990 (ADA).

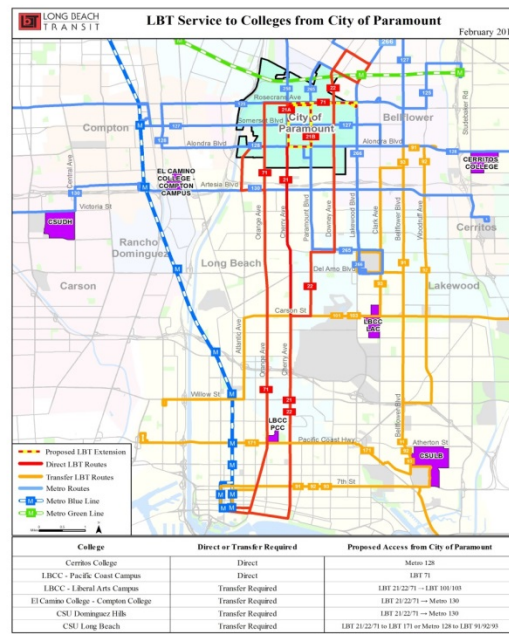
DAL service, with a fleet of 10 vans, is available from Sunday through Thursday, and on holidays, from 7 a.m. to 10:30 p.m. On Friday and Saturday, the hours are 7 a.m. to 11:30 p.m. The service operates in the cities of Long Beach, Lakewood, Signal Hill and Paramount, which comprise about 80 percent of LBT's fixed-route service area. Through a 2015 solicitation, LBT has contracted with Global Paratransit Inc., to provide the service. LBT staff is responsible for certifying eligible members and responding to any member concerns or complaints. The Contractor is responsible for reservations, dispatch, service delivery and vehicle maintenance. The Contractor charges LBT on a per-mile basis.

5. College Bound Transit Access Pass (TAP) Card Program

LBT provides the City of Paramount with 150 monthly TAP cards loaded with an unlimited value for college student use on LBT and LA Metro buses. Paramount residents or graduates of Paramount High School that are incoming or continuing college may apply for a free Paramount University Pass, also known as a TAP card through the City of Paramount. In order to qualify, applicants must submit the following:

- Proof they are residents of the City of Paramount.
- Proof they are enrolled in a vocational school, Community College and/or University.
- Provide proof of completion of a survey provided for by Los Angeles Metro.

The card provides students with unlimited travel on LBT and Los Angeles Metro bus routes to nearby schools. Service is available for fall, spring and summer semesters. In the event, more than 150 cards are needed; the City of Paramount is able to cover the additional cost. Re-enrolling students will only need to submit a copy of their updated class schedule to prove they are enrolled in the currently semester, in order for their card to be activated with credit to travel. Please see map of the accessibility of College Bound Transit Access Pass (TAP) Card Program.



VIII. SERVICE PERONACE STANDARDS, POLCIEIS AND MONITORING UNDER ADMINISTRATIVE SERVICES COOPERATIVE, INC.

The City of Paramount has established the following policies and standards as guidelines to assure the equitable distribution of services and the accessibility of our Dial-A-Ride (DAR), Medical Transit Program, and Elderly Nutrition Transit Program (ENP) programs offered through Administrative Services Cooperatives, Inc.

A. Service Performance

Administrative Services Cooperatives, Inc. shall provide the necessary management and administration personnel whose expertise will ensure efficient operation of the City of Paramount's Medical Transit Program, Dial-A-Ride Program and Elderly Nutrition Transit Program.

Contractor must ensure all drivers are legally licensed to operate a taxi in the State of California, alert, careful, courteous, and competent in their driving habits. Drivers must be courteous and friendly toward all passengers, neat and clean in appearance, bilingual (Spanish/English) and knowledgeable about our procedures and policies. All drivers working for the contractor shall be given sensitivity training to deal with the elderly and handicapped. Contractor must ensure dispatcher/reservations clerks are courteous, friendly, bilingual (Spanish/English) and knowledgeable of our procedures and policies.

B. Service Policies

Administrative Services Cooperatives, Inc. shall provide transportation services to elderly residents, 60 years or older, and ambulatory and non-ambulatory disabled residents.

1. Fares & Trips

Each one-way trip shall debit the users MJM swipe card by \$1.00, excluding the Elderly Nutrition Transit Program which shall be provided at no cost but shall still require the use of an MJM swipe card. City of Paramount residents shall not be required to prove any additional payment in relations to the trip other the \$1.00 card debit regardless of the actual meter readout.

We have the sole discretion to establish a limit to the maximum amount of trips per month that each resident is allowed. Additional trips are allowed to the Medical Transit Program in the event of an ongoing medical treatment and/or illness/condition that requires multiple weekly trips to a medical facility.

2. Vehicle Assignments

This program serves eligible elderly and disabled passengers; a priority is placed on the availability of accessible vehicles for those customers who have wheelchairs, scooters or other physical limitations or special needs. All vehicles shall be fully equipped taxicabs, painted with Fiesta Taxi or Ride Yellow logo and trade dress, and shall be either:

- Full-size sedan with 4 seats, minivans and full-size vans with a seating capacity of not less than 5 passengers.
- Minivans modified for wheelchair accessibility, compliant with all ADA regulations, and equipped with a ramp and not less than two wheelchair tie downs.

In order to encourage fuel efficiency, a portion of the fleet may also consist of smaller vehicles which are hybrid or alternative fuel technologies. Administrative Services Cooperatives, Inc. will work with the City of Paramount to assure that appropriately sized vehicles are used on every customer call.

3. Response Time

The amount of time between requests for service the same day shall not be longer than 20 minutes. Administrative Services Cooperatives, Inc. is required to submit monthly reports regarding response time. Residents shall be able to re-schedule trips up to one month in advance. The Contractor is required to pick-up residents within 10 minutes of pre-scheduled trip appointment time.

4. Dispatch/Scheduling

Administrative Services Cooperatives, Inc. shall provide the personnel necessary to schedule and deploy drivers and vehicles in accordance with the service hour schedule. In addition, the Contractor provides capable and courteous personnel who are responsible for taking service requests and responding to telephone inquiries regarding transportation services.

C. Transportation Program Serviced by Administrative Services Cooperative, Inc.

1. Dial-A-Ride (DAR)

A one-way trip is either a trip to an approved location within the City of Paramount from a residential location within the City of Paramount or a trip from an approved location within the City of Paramount to a residential location within the City of Paramount. Approved destination locations are retail, medical, or government service locations within the City of Paramount. Service hours are 6:00 a.m. to 9:00 p.m., Monday through Sunday, including holidays.

2. Elderly Nutrition Transit Program (ENP)

A one-way trip is either from a residential location within the City of Paramount to the City's Elderly Nutrition Program located at the Paramount park Community Center or a trip from the Elderly Nutrition Program location to a residential location within the City of Paramount. Service hours are 9:00 a.m. to 3:00 p.m., Monday through Friday, excluding specific holidays.

3. Medical Transit Program

A one-way trip is either a trip to an approved medical facility from a residential location within the City of Paramount or a trip from an approved medical facility to a residential location within the City of Paramount. More than one person may be transported per trip to provide assistance or companionship to the elderly or disable resident. Service hours are 6:00 a.m. to 9:00 p.m., Monday through Sunday, including holidays.

IX. CONTACT

For additional information on the City of Paramount's Title VI Plan, or its efforts to comply with the Civil Rights Act of 1964 or Executive Order 13166 Improving Access to Services for Persons with Limited English Proficiency, please contact:

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(562) 220-2138
E-Mail: djohnson@paramountcity.com

SEPTEMBER 15, 2020

ORAL REPORT

CITY OF PARAMOUNT PURCHASING POLICY AND BIDDING
PROCEDURES



To: Honorable City Council
From: John Moreno, City Manager
By: Karina Lam, Finance Director
Date: September 15, 2020

Subject: CITY OF PARAMOUNT PURCHASING POLICY AND BIDDING PROCEDURES

This oral report will provide you a review of the City's Purchasing Policy and bidding procedures.