



# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

VIA REMOTE LIVE WEBCAST



# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Presentations

VIA REMOTE LIVE WEBCAST

# COVID-19 Community Support Assistance







# Fall and Winter Special Event Volunteers



# Drive-Through Halloween Festival



*Thank you, Volunteers!*

- *Paramount High School Cheer*
- *MUSA*
- *Latinas Art Foundation*





# Drive-Through Breakfast with Santa

Thank you, Volunteers!

Paramount High School  
Cheer  
MUSA

Latinas Art Foundation  
Los Cerritos YMCA





# Halloween Contest Judges



**Frank Barraza**, Paramount Unified School District and Tepic Sister Cities

**Lourdes Aguayo**, Staff member and Cheer Coach from Paramount High

**Danally Perez**, Latinas Art Foundation



# Holiday Contest Judges



**Pastors Deborah  
And Larry Jameson,  
Lifegate Foursquare Church**

**Dora Sanchez,  
Paramount Chamber of Commerce**

**Jim Hyde  
Paramount Elks Club**



# Halloween and Holiday Home Decorating Contests



# First Place



*The Geoffrey Family  
16636 Georgia Ave.*







# Second Place

*The Montalvan Family  
6827 San Juan St.*







# Third Place

*The Zamorano Family  
7620 Racine Ave.*





# Best Use of Holiday Lights



The Galvan Family  
8519 Madison Street







The Sibaja Family  
15310 Rancho Centina Road

Originality







The Velasco Family  
6647 San Juan Street

# Best Holiday Scene







# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Presentations

VIA REMOTE LIVE WEBCAST





# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## City Council Public Comment Updates

VIA REMOTE LIVE WEBCAST



# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Public Comments

VIA REMOTE LIVE WEBCAST





# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

**Consent Calendar  
Items 4 through 9**

VIA REMOTE LIVE WEBCAST





Senior Assisted/Independent Living Facility  
Resolution No. 21:003  
General Plan Amendment No. 20-2  
Ordinance No. 1148/Zone Change No. 230

January 12, 2021  
City Council

ITEM NO. 10



CITY OF PARAMOUNT



# Background

- Request for a General Plan Amendment from Central Business District to Mixed-Use Commercial and Senior Assisted/Independent Living Facility
- Request to change the zone from C-3 to PD-PS Mixed-Use Commercial and Senior Assisted/Independent Living Facility
- Planning Commission recommended approval 12/8/20
- Development Review Board approved project design 12/8/20



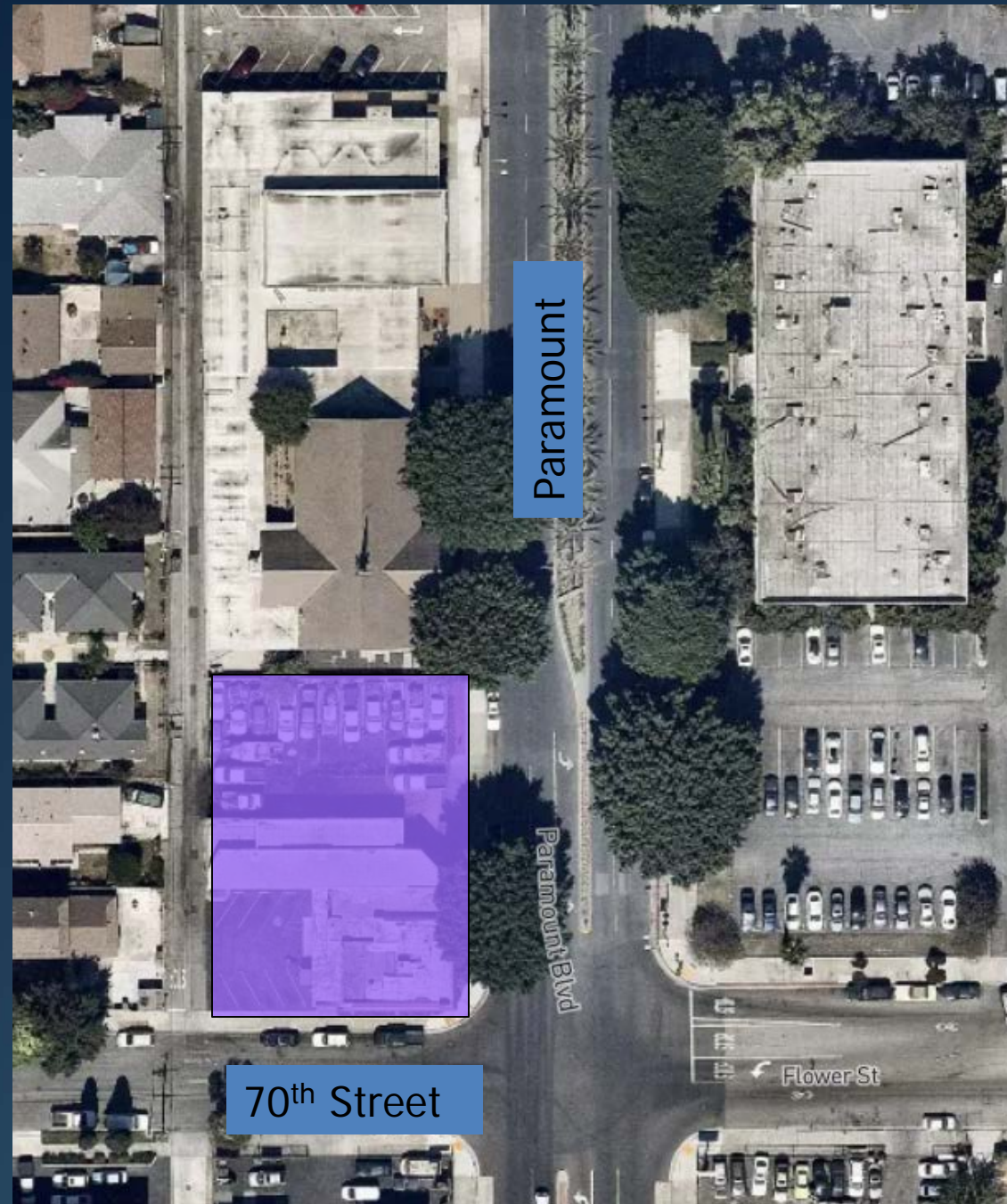
# Background

- 16675-16683 Paramount Boulevard
  - Northwest corner of Paramount and 70<sup>th</sup>
- ▶ Site contains 13,500 square feet
  - Site is occupied by a bar and an auto repair business



ITEM NO. 10





ITEM NO. 10





ITEM NO. 10



# Existing Mixed-use in Paramount



ITEM NO. 10



CITY OF PARAMOUNT



# Project Description

- General Plan Amendment and Zone Change will allow for development of a senior housing complex with retail suites
- 3-story building with 2 small retail suites on the bottom floor and residential on the 2<sup>nd</sup> and 3<sup>rd</sup> floors
  - ▶ 7 units on each of the 2<sup>nd</sup> and 3<sup>rd</sup> floors
  - ▶ 12 units will be assisted care
  - ▶ 2 units will be independent living



# Project Description

- 4 units on each floor will contain 3 bedrooms and 2 bathrooms
- 3 units on each floor will contain 4 bedrooms and 3 bathrooms
- Each unit will have a shared kitchen and living room
- 4 bedroom units will range in size from 1,120 sq. ft. to 1,155 sq. ft.
- 3 bedroom units will contain approximately 1,000 sq. ft.

ITEM NO. 10





# Project Description

- 2 ground floor retail suites
  - ▶ Retail suites will contain 900 sq. ft. and 1,100 sq. ft.
  - ▶ Retail businesses will largely serve the residents
    - ▶ Could include a beauty salon, pharmacy or a dry cleaners
- 27 parking spaces provided on the ground floor

# Project Description

Project will also contain

- ▶ Exercise room
- ▶ Activity room
- ▶ Kitchen
- ▶ Common dining room
- ▶ Roof top sun deck

ITEM NO. 10





# Project Description

- Facility will have a total of 48 employees
  - ▶ Average of 15 per shift
- Employees will include:
  - ▶ Housekeepers
  - ▶ Nurses, caregivers, medical technicians
  - ▶ Cooks
  - ▶ Managers
  - ▶ Security



ITEM NO. 10



## General Plan Amendment No. 20-2

### Existing General Plan Land Use Designation



-  Central Business District
-  Single-Family Residential




ITEM NO. 10



## General Plan Amendment No. 20-2

### Proposed General Plan Land Use Designation



-  Central Industrial District
-  Single-Family Residential
-  Mixed Use Commercial and Senior Assisted/Independent Living Facility

ITEM NO. 10



CITY OF PARAMOUNT

## Zone Change No. 230

### Existing Zoning



- PD-PS (Planned Development with Performance Standards)
- R-2 (Single-Family Residential)
- C-3 (Commercial Manufacturing)

ITEM NO. 10






CITY OF PARAMOUNT



## Zone Change No. 230 Proposed Zoning



-  PD-PS (Planned Development with Performance Standards)
-  R-2 (Single-Family Residential)
-  C-3 (Commercial Manufacturing)

ITEM NO. 10

## Zone Change No. 230

### Land Use



-  Central Business District
-  Single-Family Residential

ITEM NO. 10

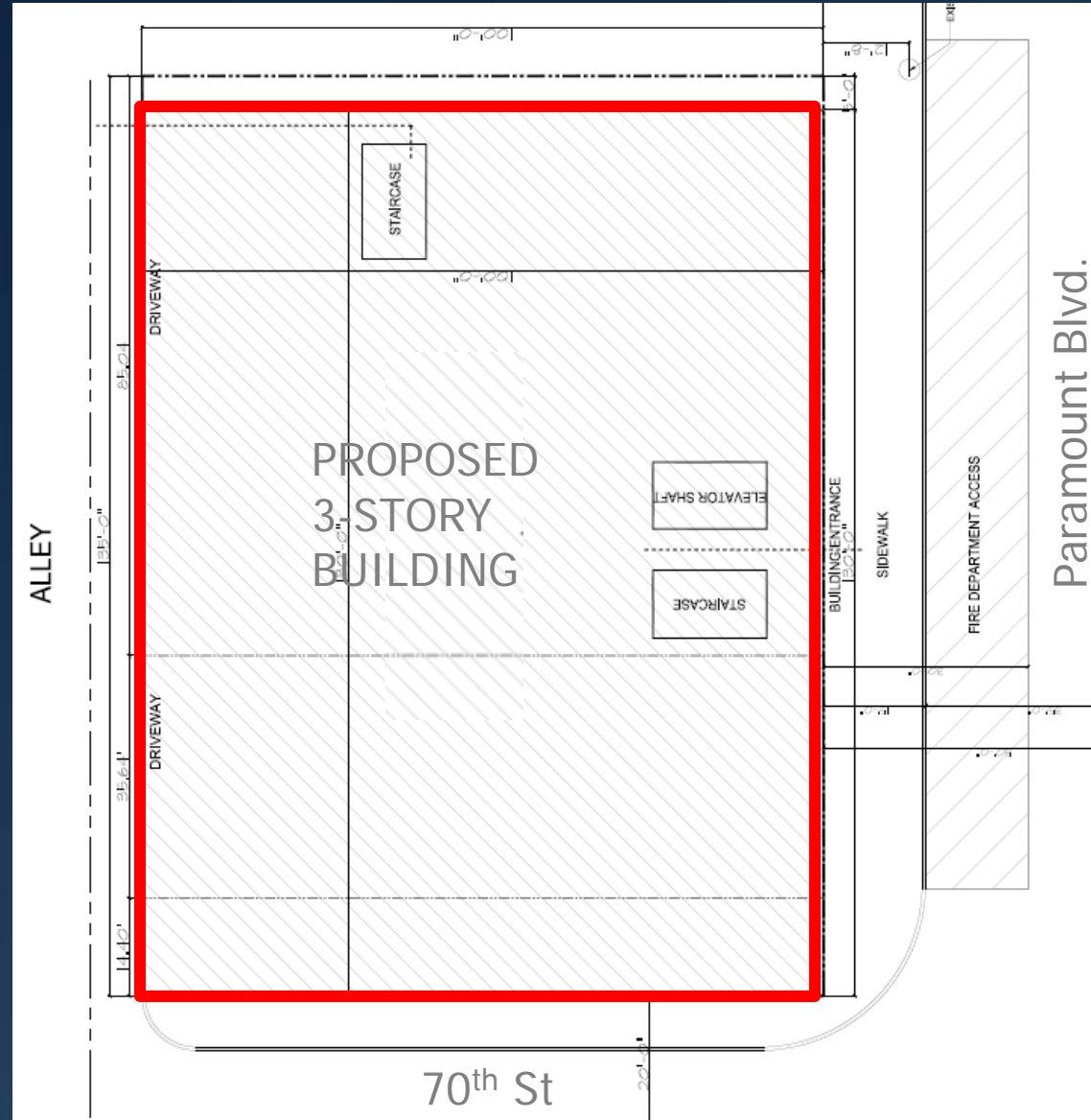




ITEM NO. 10



CITY OF PARAMOUNT



ITEM NO. 10



# Environmental Analysis

- Consultant, Blodgett/Baylosis, conducted environmental analysis
- Initial Study prepared
  - Found no negative impacts from project
- Mitigated Negative Declaration recommended

# Summary

- General Plan amendment and zone change will allow for the development of a senior housing complex
  - ▶ Growing need for assisted and independent living facilities
  - ▶ Project approval will help to meet a demand for senior living facilities
- City to contribute \$300,000 to the project from Low-to-Moderate Income Housing fund
  - ▶ 2 units will be restricted as affordable



# Summary

- Location near the library, Civic Center gardens, and shopping make site suitable for senior living
- Project will eliminate blight at an entrance to the City
  - ▶ Bar & auto repair are unsightly and have repeated code violations
- Project meets Key Strategic Outcomes adopted by the City Council – Safe Community, Community Health, Economic Health, and Environmental Health.

# Summary

- Development group proposing project has extensive experience constructing and operating assisted living facilities
- Developers are very attuned the features that make a successful development



# Recommended Action

## **General Plan Amendment**

- ▶ Adopt Mitigated Negative Declaration and Mitigation/Monitoring Program
- ▶ Read by title only and adopt Resolution No. 21:003

## **Zone Change**

- ▶ Read by title only, waive further reading, introduce Ordinance No. 1148/Zone Change No. 230, and place it on the next regular agenda for adoption

ITEM NO. 10



CITY OF PARAMOUNT



Senior Assisted/Independent Living Facility  
Resolution No. 21:003  
General Plan Amendment No. 20-2  
Ordinance No. 1148/Zone Change No. 230

January 12, 2021  
City Council

ITEM NO. 10



CITY OF PARAMOUNT





# Renewal of Petroleum Pipeline Franchise Agreements

ITEM NO. 11



CITY OF PARAMOUNT





# City of Paramount Code of Conduct and Rules of Decorum and Procedures for the Conduct of City Council Meetings

ITEM NO. 12



CITY OF PARAMOUNT





# 2020 Public Safety Resident Satisfaction Survey

ITEM NO.13



CITY OF PARAMOUNT



# Background

- » In 1997, Public Safety began collecting survey data of routine law enforcement and public safety services to determine the service quality
- » The survey data is used to create the “In-the-line-of-Duty” report





# Follow-up Procedures

- » Each day Public Safety staff conducts four quality assurance phone calls from the previous day
  - Two calls for Day Shift (Afternoon)
  - Two calls for PM Shift (Evening)



ITEM NO.13

# Questions

» Public Safety staff asks survey recipients 5 service-rating questions

## Survey Questions:

1. Dispatching Services
2. Response Time
3. Law Enforcement Services
4. Overall Services
5. Satisfaction Form Compliance

## Service Ratings:

- ◆ Very Satisfied
- ◆ Satisfied
- ◆ Dissatisfied
- ◆ Indifferent

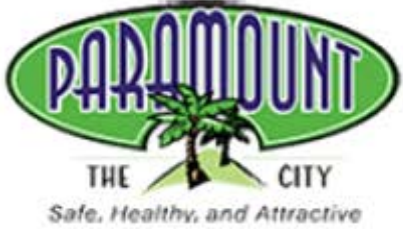
ITEM NO.13



CITY OF PARAMOUNT



# Sample Report




## Police Follow-Ups

Each day, our Public Safety Department follows up on 4 calls for service from the previous evening to determine resident satisfaction.

VS- Very Satisfied  
S- Satisfied  
I- Indifferent  
D- Dissatisfied, referred Lt.  
N/C- No Call placed, handled at substation desk  
N/A- Third party placed the call

Date	Name	Location	Type of Call	Dispatch	Response Time	Reporting Officer	Overall Rating	Comment
10/06/20		LAKEWOOD	FORGERY	S	S	S	S	
10/06/20		DOWNEY	BURGLARY	S	S	S	S	
10/06/20		VERMONT	ATTEMPTED PETTY THEFT	S	S	S	S	
10/06/20		PARAMOUNT	TRAFFIC COLLISION	VS	VS	VS	VS	
10/05/20		JACKSON	STOLEN VEHICLE	VS	VS	VS	VS	
10/05/20		HOWE	PETTY THEFT	VS	VS	VS	VS	
10/05/20		ROSECRANS	VANDALISM	S	S	S	S	
10/05/20		ORANGE	VEHICLE BURGLARY	S	S	S	S	
10/04/20		GARDENDALE	DISTURBANCE	S	S	S	S	
10/04/20		ELBURG	DISTURBANCE	S	S	S	S	
10/04/20		FLOWER	HIT AND RUN	S	S	S	S	
10/04/20		ROSECRANS	TRAFFIC COLLISION	S	S	S	S	

# Resident Satisfaction Form

 <p>PARAMOUNT SHERIFF'S STATION</p>	Tag/ File No. _____
	<p>The City of Paramount is concerned with providing competent and courteous Law Enforcement service to the citizens we serve. To help us evaluate the quality of our service, we would appreciate your comments and suggestions:</p> <p>On <u>11/17/20</u>, Deputy/CSO <u>Escamilla</u> responded to your call regarding:</p> <p><input type="checkbox"/> Burglary   <input type="checkbox"/> Theft   <input type="checkbox"/> Vandalism   <input type="checkbox"/> Disturbance   <input checked="" type="checkbox"/> <u>ID Theft</u> Other _____</p> <p>Was the Deputy/ CSO</p> <p><input type="checkbox"/> Courteous   <input type="checkbox"/> Indifferent   <input type="checkbox"/> Rude   <input type="checkbox"/> Other _____</p> <p>Would you rate the Deputy/ CSO's Performance as:</p> <p><input type="checkbox"/> Excellent   <input type="checkbox"/> Good   <input type="checkbox"/> Fair   <input type="checkbox"/> Poor   <input type="checkbox"/> Other _____</p> <p>Comments: <u>To whom my it may concern the Service was excellent. Thank you God Bless You All!</u></p> <p>Name (optional) _____ Address _____ Phone _____</p>

ITEM NO.13





# Summary Ratings

<b>2020</b>	Dispatch	Response Time	Reporting Officer	Overall Rating
Very Satisfied	18%	18%	23%	22%
Satisfied	73%	70%	73%	75%
Indifferent	0.27%	0.35%	0.35%	0.35%
Dissatisfied	1%	4%	2%	2%
Not Applicable	7%	8%	1%	0%
	100%	100%	100%	100%

**97%**

ITEM NO.13



# Recommendation

**It is recommended that the City Council receive and file this report.**

ITEM NO.13



CITY OF PARAMOUNT





# 2020 Public Safety Resident Satisfaction Survey

ITEM NO.13



CITY OF PARAMOUNT





# Agreement for City Telecommunications System

ITEM NO. 14



CITY OF PARAMOUNT



# BACKGROUND

- Phone System is Over 20 years Old
  - Technical Difficulties
  - Frequent Outages
- Telecommunications Consultant
  - Interwest
  - In-Depth Analysis
  - RFP



ITEM NO. 14

# Comprehensive Telecommunications System Assessment

Assessment included:

- Inventory of All Phone Lines (over 300 phone lines)
- Audit of Internet Speed and Infrastructure at City Facilities
- Review of Current Phone Maintenance and Service Agreements
- Assessment of City Phone Needs
- Development of Scope of Work for RFP



ITEM NO. 14



# Request for Proposal for Citywide Telecommunications System

RFP Timeline	
RFP Published	October 2, 2020
Site Walk-Through for Vendors	October 15, 2020
Deadline for Vendors to Ask Questions	October 21, 2020
Questions/Clarification Responses Emailed	October 26, 2020
Proposal Due (5:00pm)	October 30, 2020
Interview of Top 5 Vendors	November 19, 2020
Trial of Top 2 Vendors	November 30 – December 4, 2020
Discussion of Terms and Conditions	December 2020
City Council Review of Agreement	January 12, 2021
Implementation	April 1, 2021

ITEM NO. 14



# Proposals Received

- The City received request for a copy of the RFP by 23 telecommunications firms.
- 10 Brokers/Firms submitted proposals.
- All were very competitive proposals.
- Prices ranged from \$2,416.90 to \$5,207.07 for monthly service.



ITEM NO. 14



CITY OF PARAMOUNT



# Evaluation Process

Proposals were evaluated based on:

- Proposal thoughtfulness
- Work plan, Statement of Understanding and proposed project timeline
- Cost – Initial and Reoccurring
- Location – Where the business is located
- Terms and Conditions
- Customer Service and Support
- Experience with municipalities and other public sector agencies
- References
- Ability to gain confidence in quality product

ITEM NO. 14



# Selection Process



- Based on the evaluation, 5 were invited to interview.
- The interview panel included:



- City's Information Technology team
- Management Analyst
- 3 Administrative Assistants from various departments.



- 2 Finalists were asked to participate in a one-week trial of the proposed phone system platform.

ITEM NO. 14



CITY OF PARAMOUNT



# Proposed Phone System Platform



LogMeIn, Inc. is being recommended

- LogMeIn, Inc.'s experience with municipalities (regionally and nationwide)
- User friendly
- Cloud-based phone system that is hosted entirely online
- Databases worldwide for redundancy and resiliency against natural and manmade disasters
- In partnership with LogMeIn, Inc., the phone manufacturer, Polycom, is offering the City a promotional incentive with free and discounted hardware for physical phones
- Lowest reoccurring price

ITEM NO. 14



# LogMeIn, Inc. System Features

- 24/7/365 Customer Support
- Multiple Auto Attendants
- Call Analytics
- Day and Night, Holiday Modes
- Voicemail to Email Transcriptions
- Video Conferencing
- Audio Conferencing
- Messaging
- Text to/from Office Phone
- Screen Sharing
- Softphone (desktop and cellphone application)
- Fax to Email
- Multiple Ring Groups
- And Among other Sophisticated Communication Features

ITEM NO. 14





# Proposed Phone System Platform

Current Phone System	Year 1	Year 2	Year 3	3 Year Total
AT&T Service	\$78K - \$84K	\$78K - \$84K	\$78K - \$84K	\$234K - \$252K
Phone System Maintenance	\$6,500-\$7K	\$6,500-\$7K	\$6,500-\$7K	\$19,500 - \$21,000
Total	\$84,500 - \$91K	\$84,500 - \$91K	\$84,500 - \$91K	<b>\$253,500-\$273,000</b>

	Year 1	Year 2	Year 3	3 Year Total
LogMeIn, Inc.	\$34,275.51	\$29,002.80	\$29,002.80	\$92,281.11
Total				<b>\$92,281.11</b>

**\$161,218.89-\$180,718.89 Savings Over 3 Years!**

ITEM NO. 14





# Conclusion

- The City is getting a more reliable and resilient phone system with LogMeIn, Inc.
- The City will have a more sophisticated phone system to better serve the community, and provide staff industry standard technology.
- City will save approx. \$161,218.89 to \$180,718.89 over 3 years.







# Recommendation

It is recommended that the City Council approve an agreement with LogMeIn, Inc. for telecommunications services for a three-year term, with the option to renew for additional one-year terms, at the discretion of the City Manager, in an amount of \$34,275.51 for the first year, and \$29,002 per year thereafter, and authorize the City Manager or designee to execute the agreement.

ITEM NO. 14



CITY OF PARAMOUNT





# Agreement for Citywide Telecommunications System

ITEM NO. 14



CITY OF PARAMOUNT





# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Comments/Committee Reports

VIA REMOTE LIVE WEBCAST



# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Closed Session

VIA REMOTE LIVE WEBCAST





# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Adjournment

VIA REMOTE LIVE WEBCAST



# CITY COUNCIL MEETING

January 12, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

## Successor Agency

VIA REMOTE LIVE WEBCAST