



# CITY COUNCIL MEETING

January 26, 2021



**PEGGY LEMONS**

Mayor



**BRENDA OLMOS**

Vice Mayor



**ISABEL AGUAYO**

Councilmember



**LAURIE GUILLEN**

Councilmember



**VILMA CUELLAR**

**STALLINGS**

Councilmember

VIA REMOTE LIVE WEBCAST



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## City Council Public Comment Updates

VIA REMOTE LIVE WEBCAST





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## Public Comments

VIA REMOTE LIVE WEBCAST



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**STALLINGS**

Councilmember

## Consent Calendar

VIA REMOTE LIVE WEBCAST





# Budget to Adjustment to Retain a Qualified Consultant to Conduct an Employee Compensation Analysis

ITEM NO. 2



CITY OF PARAMOUNT





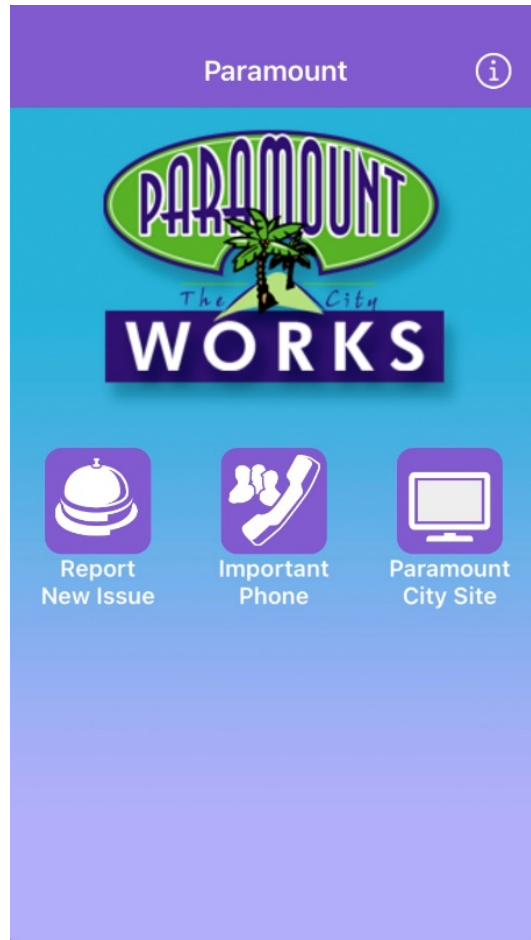
# Paramount Works Application Overview

ITEM NO. 3

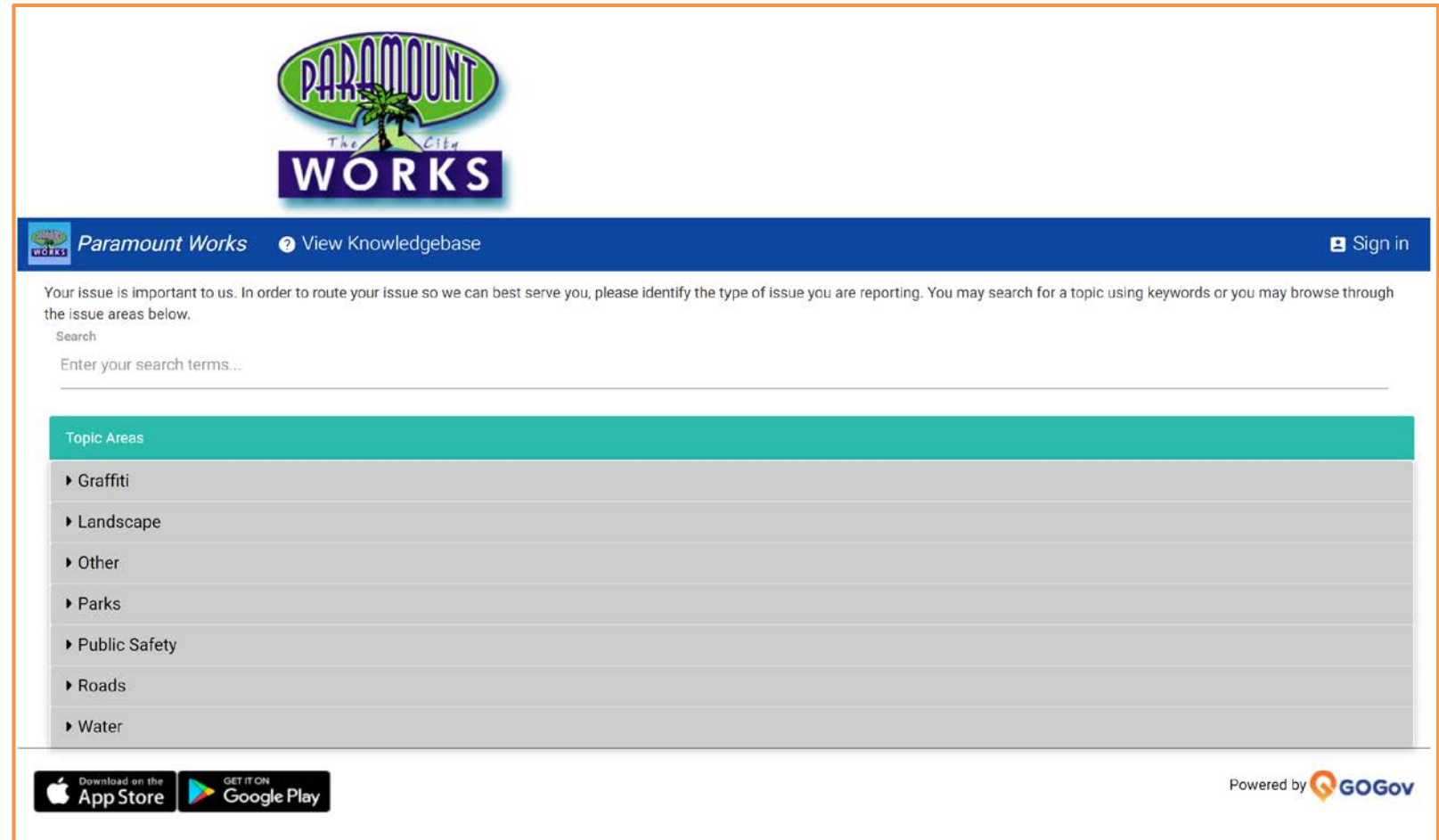


CITY OF PARAMOUNT

# Paramount Works



Mobile Application



Website [www.paramountcity.com](http://www.paramountcity.com) select Request Service

ITEM NO.3



# Paramount Works

< Menu Important Phone Nu... Back

City Hall	<a href="tel:(562)220-2000">(562) 220-2000</a>
Sheriff's Station	<a href="tel:(562)220-2002">(562) 220-2002</a>
Code Enforcement	<a href="tel:(562)220-2045">(562) 220-2045</a>
Recreation	<a href="tel:(562)220-2121">(562) 220-2121</a>
Building & Safety/Planning	<a href="tel:(562)220-2036">(562) 220-2036</a>
Public Works	<a href="tel:(562)220-2020">(562) 220-2020</a>
Servicio al Cliente en Espanol	<a href="tel:(562)220-2017">(562) 220-2017</a>
Water Department	<a href="tel:(562)220-2010">(562) 220-2010</a>
Graffiti Hotline	<a href="tel:(562)220-2233">(562) 220-2233</a>
Employment Hotline	<a href="tel:(562)220-2080">(562) 220-2080</a>
Business Licenses	<a href="tel:(562)220-2013">(562) 220-2013</a>
Dog Licenses	<a href="tel:(562)220-2018">(562) 220-2018</a>
Yard Sale Permits	<a href="tel:(562)220-2018">(562) 220-2018</a>
Easy Rider Shuttle	<a href="tel:(562)633-2904">(562) 633-2904</a>
College Bound Bus	<a href="tel:(562)220-2121">(562) 220-2121</a>
Paramount Petroleum Learning Center at S...	<a href="tel:(562)220-2250">(562) 220-2250</a>
SEAACA Animal Control Services	<a href="tel:(562)803-3301">(562) 803-3301</a>
Mosquito Issues - LA County Vector Control...	<a href="tel:(562)944-9656">(562) 944-9656</a>

< Menu Paramount, California

Issues submitted with this application go directly into the issue tracking system in Paramount Works. This ensures the fastest response as your issue is automatically routed to the appropriate employee to handle your issue.

Please report issues as you see them so we can make Paramount an even better place to live and work.

*Software solutions connecting  
citizens & government*



**www.GOGovApps.com**  
Version: 4.8.5.1.0



Paramount Works + New Issue Sign in

? Looking for Information?

This site is designed to provide our residents, businesses and visitors with a Virtual City Hall, giving you the opportunity to access City Hall, 24-hours a day, 7-days a week, from the comfort of your own home.

IMPORTANT NOTE: Requests are NOT monitored on a 24/7 basis and are addressed during business hours. If you have an emergency, please call 9-1-1.

We are here to serve you!

Click here to search by key words

Topic Areas

Landscape

Mosquitoes

Public Safety

Roads

Utilities

Download on the App Store GET IT ON Google Play

Select Language Powered by Google Translate

Powered by GOGov



## Mosquitoes

[Share Link](#)

Mosquito Issue Requests can be submitted by contacting the Greater Los Angeles County Vector Control Technicians

Phone: (562) 944-9656

[Online Service Request](#)

ITEM NO.3




CITY OF PARAMOUNT




# Paramount Works

< Menu

Issue Types





Graffiti

>

Landscape

>

Other

>

Parks

>

Public Safety

>

Roads


>


Water

>

< Back

Landscape





Fallen or Broken Branch

>

Tree Planting

>

Tree Trimming Request

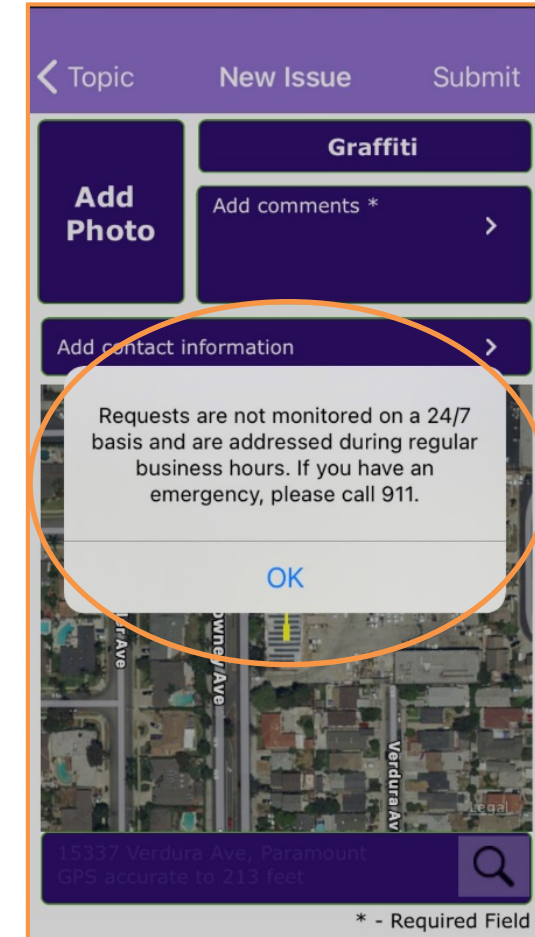
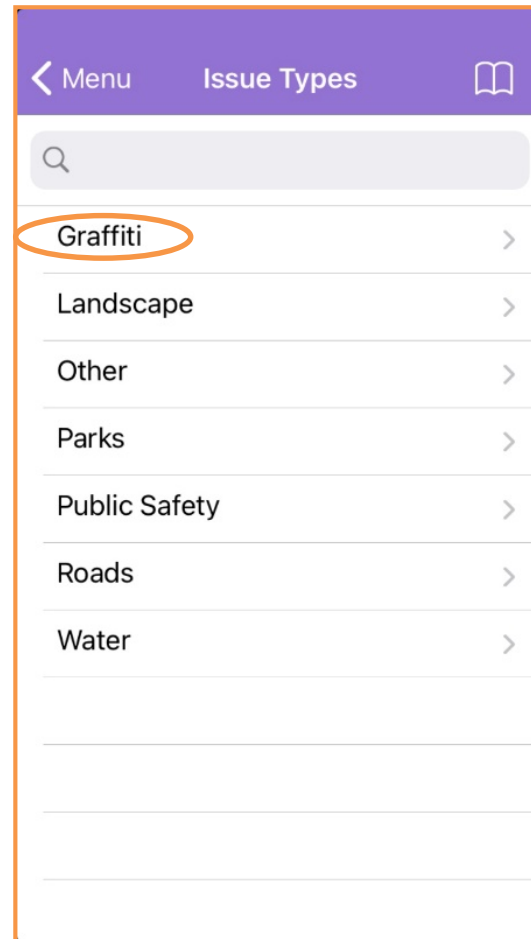
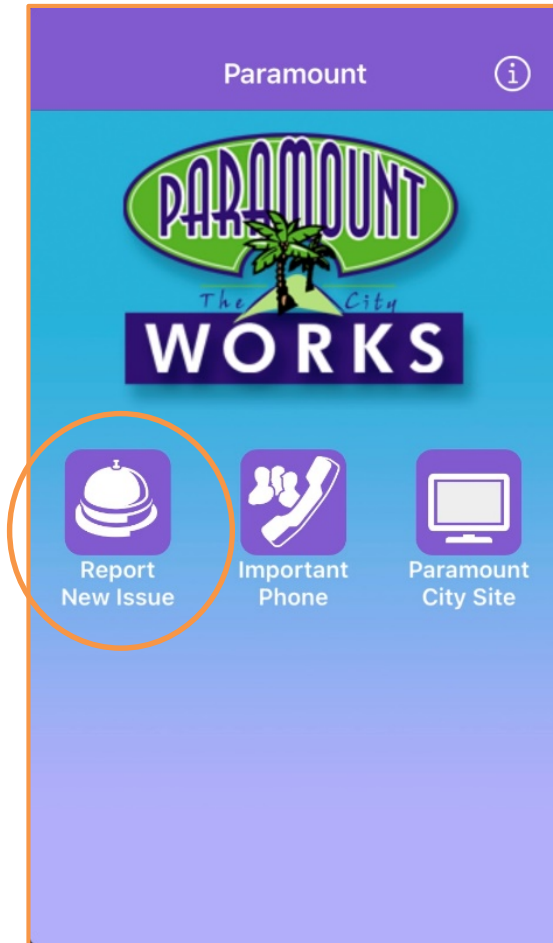
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CITY OF PARAMOUNT

# Paramount Works



ITEM NO.3



CITY OF PARAMOUNT



# Paramount Works

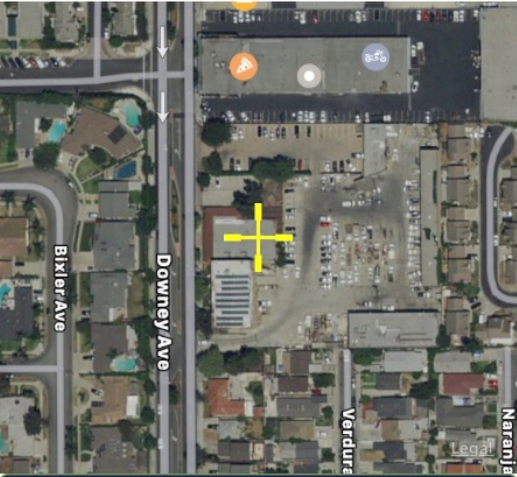
< Topic New Issue Submit

**Add Photo**

**Graffiti**

Add comments \*

Add contact information



15300 Downey Ave, Paramount  
GPS accurate to 126 feet

\* - Required Field

< Topic New Issue Submit

**Add Photo**

**Graffiti**

Add comments \*

Add contact information

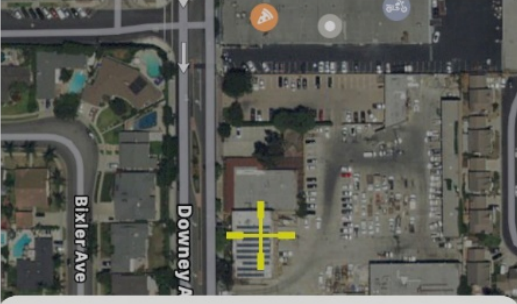


Photo Source

Take Photo


Photo Library

Retake

Use Photo



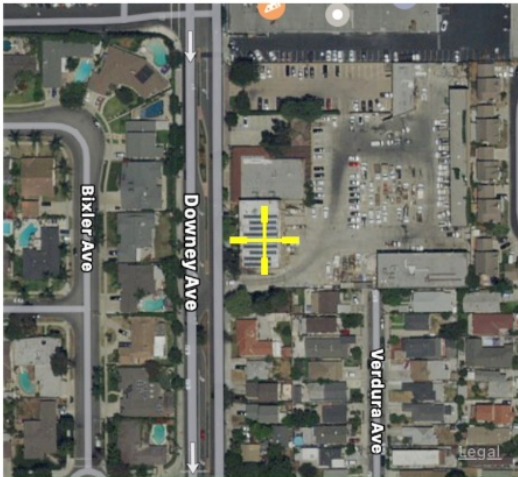
< Topic New Issue Submit



**Graffiti**

Add comments

Add contact information



15300 Downey Ave, Paramount  
GPS accurate to 120 feet


ITEM NO.3



CITY OF PARAMOUNT

# Paramount Works


< Topic   New Issue   Submit



**Graffiti**

Add comments >

Add contact information >



15300 Downey Ave, Paramount  
GPS accurate to 120 feet

< Back   Add Comments

Black spray paint on block wall

walls   wallpaper


q w e r t y u i o p

a s d f g h j k l

⬆ z x c v b n m ⬅

123 🌐 🎤 space return

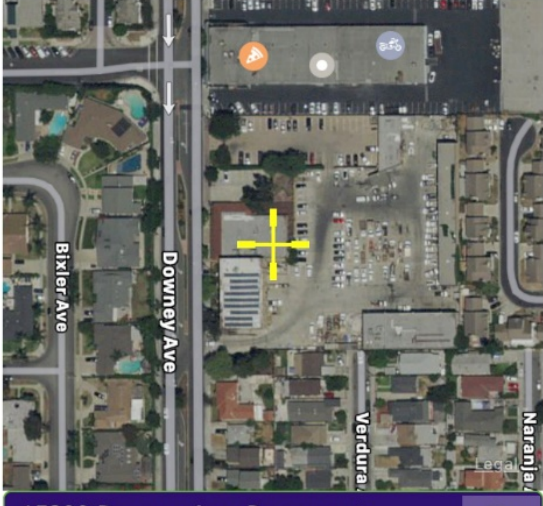
< Topic   New Issue   Submit



**Graffiti**

Black spray paint on block wall >

Add contact information >



15300 Downey Ave, Paramount  
GPS accurate to 18 feet

ITEM NO.3




CITY OF PARAMOUNT




# Paramount Works

< Topic New Issue Submit

 **Graffiti**  
Black spray paint on block wall >

Add contact information >

  
15300 Downey Ave, Paramount  
GPS accurate to 18 feet

< Back Add Contact Info


Jane Smith

jsmith@gmail.com

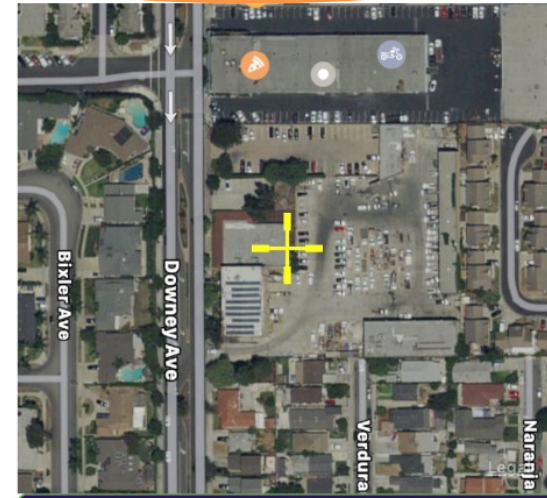
5625551234

1 2 3  
4 5 6  
7 8 9  
+ \* # 0

< Topic New Issue Submit

 **Graffiti**  
Black spray paint on block wall >

Name: Jane Smith, Email: jsmith@gmail.co >

  
15300 Downey Ave, Paramount  
GPS accurate to 50 feet


ITEM NO.3



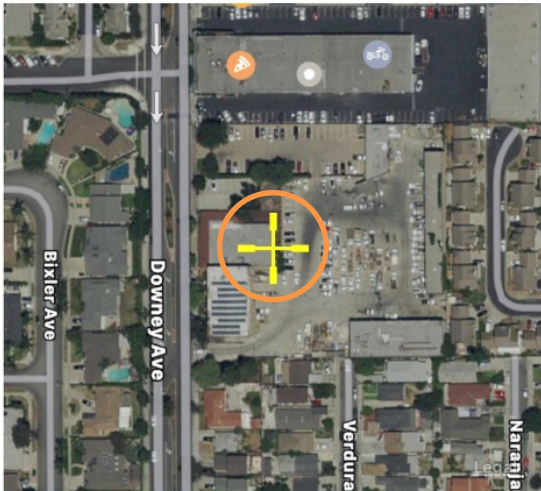
CITY OF PARAMOUNT

# Paramount Works

← Topic   New Issue   **Submit**

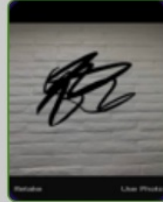
 **Graffiti**  
Black spray paint on block wall >

Name: Jane Smith, Email: jsmith@gmail.co..



15300 Downey Ave, Paramount  
GPS accurate to 50 feet

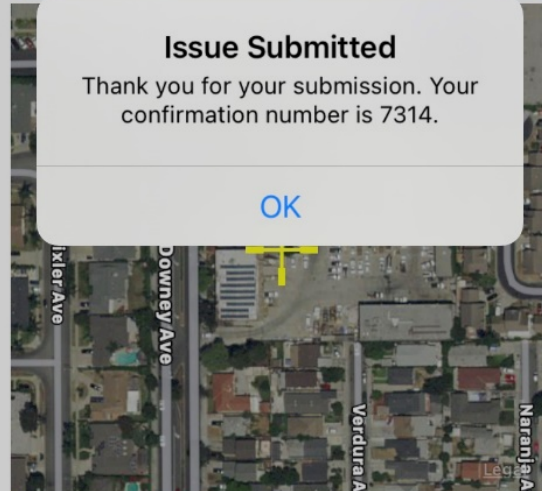
← Topic   New Issue   Submit

 **Graffiti**  
Black spray paint on block wall >

Name: Jane Smith, Email: jsmith@gmail.co..

**Issue Submitted**  
Thank you for your submission. Your confirmation number is 7314.

OK



15300 Downey Ave, Paramount  
GPS accurate to 32 feet

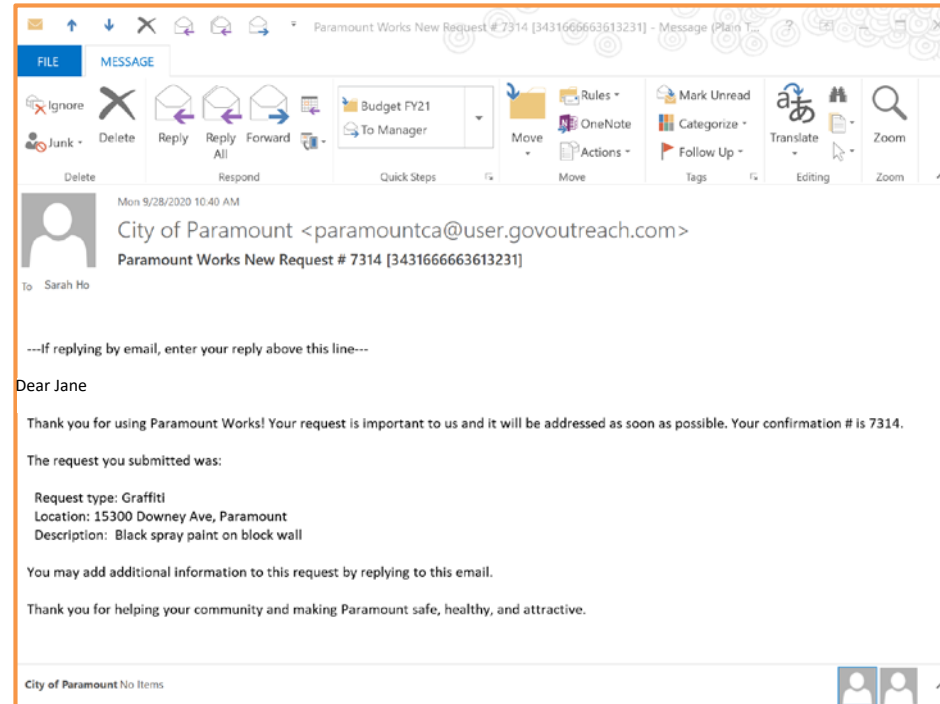
ITEM NO.3



CITY OF PARAMOUNT



# Paramount Works



View FAQs New Request Reports Administration

Welcome Sarah  
[Sign Out, My Account, Help]

Select an Option View on Map 7314 Advanced Find Include Closed Photos

2 Requests

Topic	Status	Date Entered	Due Date	Date Closed	Assigned To	Request By
 Request 7314 Graffiti 15300 Downey Ave, Paramount Black spray paint on block wall	Closed	09/28/2020		09/28/2020	Public Works Staff	Smith, Jane

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CITY OF PARAMOUNT

# Paramount Works

Topic	2020 Totals
Graffiti	788
Bulky Item/Trash	416
Tree Trimming	118
Private Property Maintenance	82
Sidewalk Repair	56

ITEM NO.3

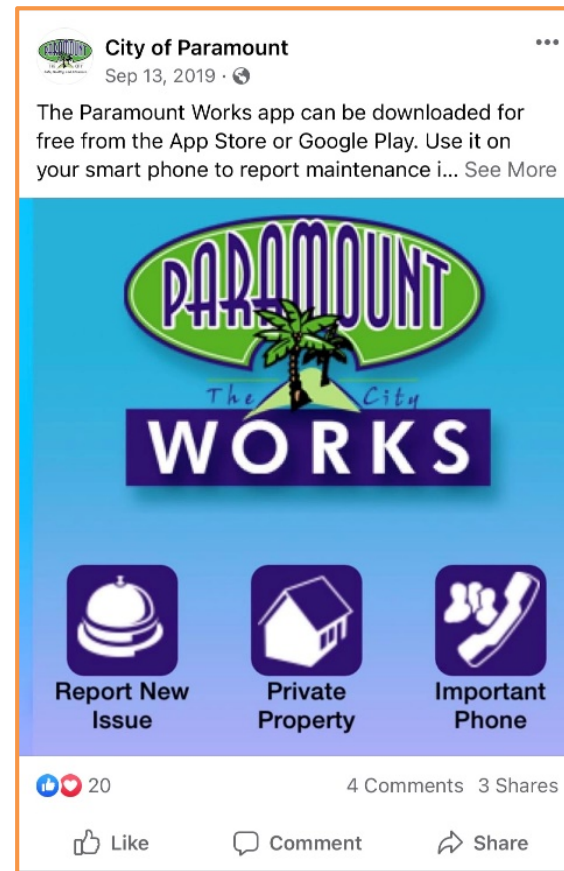
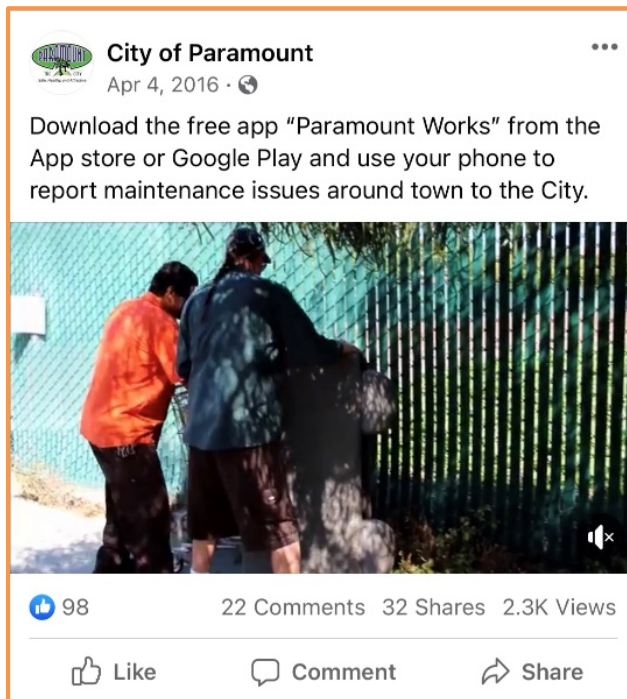


CITY OF PARAMOUNT

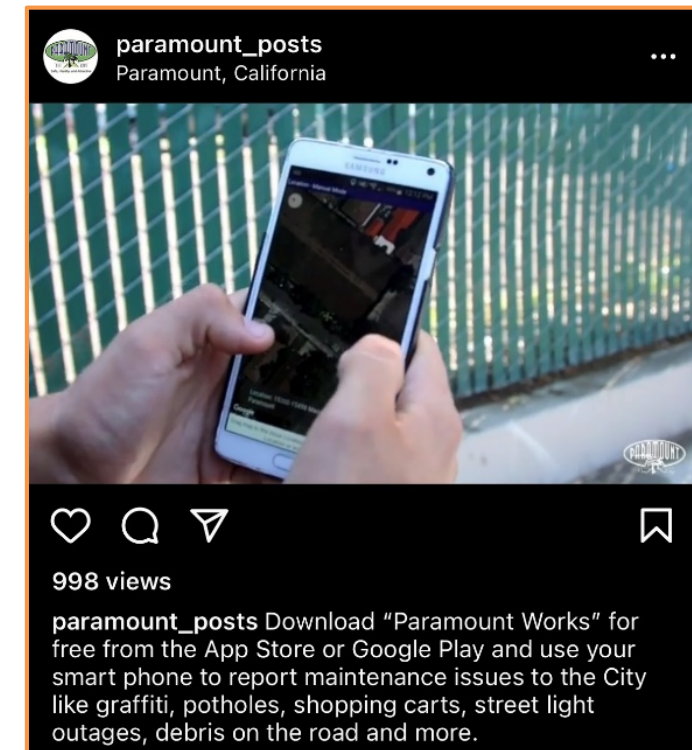


# Paramount Works – Promotion

facebook



Instagram



ITEM NO.3

# Paramount Works - Challenges

- Emergency Requests
- Incorrect or unclear information
- Anonymous users

ITEM NO.3



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# Paramount Works - Benefits

- Easy and effective way for the community to communicate concerns to us
- Categories can be easily updated to reflect the trends
- The more users we get into the system, the better it will continue to be

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# Paramount Works Application Overview

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## Comments/Committee Reports

VIA REMOTE LIVE WEBCAST





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## Adjournment

VIA REMOTE LIVE WEBCAST