City of Paramount Enterprise Systems

	Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
1.	Constant Contact	Constant Contact	Email Newsletter Service	Citizen Communications	Administartive Services	As Needed	As Needed
2.	Facebook	Facebook	Social Media	Citizen Communications	Administartive Services	As Needed	As Needed
3.	Instagram	Instagram	Social Media	Citizen Communications	Administartive Services	As Needed	As Needed
4.	Twitter	Twitter	Social Media	Citizen Communications	Administartive Services	As Needed	As Needed
5.	Youtube	Youtube	Social Media	Citizen Communications	Administartive Services	As Needed	As Needed
6.	Active Net	Active Network	Recration Registration Management	Recreation Software	Community Services	Daily	Daily
7.	HdL Prime Business License Software	HdL Companies	Property Tax Database	Property Values	Customer Service	Never	Daily
8.	Eden	Tyler Tech	Financial System	Budgeting, Accounting, Payroll, Purchasing, Utility Billing	Finance	Daily	Quarterly
9.	Tyler Web	Tyler Tech	Billling Payment processing	Utility Billing	Finance	As Needed	As Needed
10.	Global Payments	OpenEdge	Water Billing	Utility Billing	Finance	Daily	Never

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	Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
11.	Business License	Knowles-McNiff	Manage City business licenses	Business License	Finance	Daily	Daily
12.	Department of Justice Portal	Department of Justice	Background Checks	Background Check Results	Human Resources	As Needed	Daily
13.	Exchange	Microsoft	Email System, Calendaring, Contacts	Email System	Information Technology	Daily	Daily
14.	Granicus	Granicus	City Webiste	Web Site	Information Technology	Daily	Daily
15.	Dropbox	Dropbox	Cloud storage and sharing with consultants	File Sharing	Information Technology	As Needed	As Needed
16.	Spiceworks	Spiceworks	Submit/Track/Manage Online Requests for IT Support	Helpdesk Ticketing System	Information Technology	Daily	Daily
17.	iWorQ	iWorQ	Building Plans, Building Permits	Parcel Information	Planning	Daily	As Needed
18.	GoEnforce	GoGov	Code Enforcement Incident Tracking	Code Enforcement	Public Safety	Daily	Daily
19.	DataTicket	Data Ticket	Code Enforcement Citation Services Noise Disturbace Services Parking Citation Services	Citation Services	Public Safety	As Needed	As Needed
20.	Nixle	Nixle	Emergency Notification Service	Citizen Communications	Public Safety	As Needed	As Needed

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	Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
21.	Paramount Works App	GoGov	Online Customer Services Request	Ticketing System	Public Works	Daily	Daily
22.	GeoViewer	Nobel Systems	Cloud based Graphic Inforamtion System	GIS	Public Works	As Needed	As Needed
23.	XC2 Backflow Prevention Software	XC2 Software	Backflow Prevention Software	Backflow Systems	Public Works	As Needed	As Needed